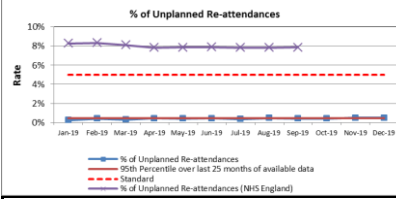


Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust

Percentage of Unplanned Re-attendances

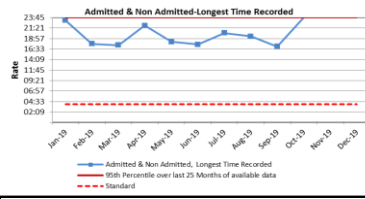


Description of Data
The unplanned re attendance rate for December 2019 was 0.50%; this is the highest we have reported in the last 25 months. The rate for this month remains within the 5% standard. The benchmarking is extracted from the A&E HES Data

The unplanned re-attendance rate for December 2019 was 0.50%, a minimal increase (0,01%) in the number of patients that made an "unplanned" re-attendance compared to November 2019 where the re-attendance rate was 0.49%. The Trust remains consistently within the 5% standard.

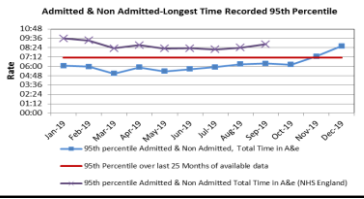
| | |
|-------|------------------------|
| 0.49% | Rate This Month |
| Worse | Compared to last Month |
| | Data Quality |

Total time spent in A&E department



Description of Data
The longest time recorded in A&E for all patients for December 2019 was 23:55 Hours, this is the highest we have reported in the last 25 months was. The longest time recorded was below the standard of 04:00 Hours. The longest wait Benchmarking is particularly sensitive to poor data quality and definitional issues, which is why some unusually high values may be observed, therefore no benchmarking has been used.

| | |
|-------|------------------------|
| 23:55 | Rate This Month |
| Worse | Compared to last Month |
| | Data Quality |

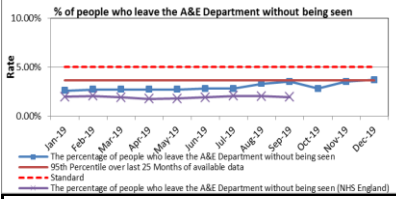


Description of Data
The Longest time recorded (95th Percentile) in A&E for all patients for December 2019 was 08:37 Hours; this is the highest we have reported in the last 25 months. The benchmarking is extracted from the A&E HES Data

The time waiting in A&E (95th Percentile) for both admitted and non-admitted patients in December 2019 was 08:37 hrs showing an increase of 01:20 hrs (95th Percentile) compared to November 2019 which was 07:17 hrs. All care groups work closely to reduce the time it takes for ALL our patients to be seen/treated/discharged or admitted following A&E attendance. Operational meetings continue to be held four times each day to look at any blockages, discharges and review bed capacity.

| | |
|-------|------------------------|
| 08:37 | Rate This Month |
| Worse | Compared to last Month |
| | Data Quality |

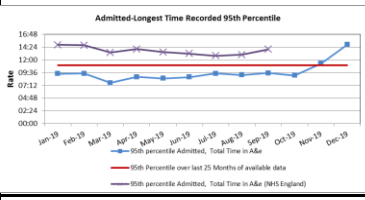
Percentage of people who leave the A&E Department without being seen



Description of Data
The percentage of people who left the A&E Department without being seen for December 2019 was 3.7%; this is the highest we have reported in the last 25 months along with July 2018 when it was also at 3.7%. The rate for this month was within the 5% standard.

The percentage of people leaving A&E without being seen throughout December 2019 was 3.7% showing a 0.2% increase compared to November 2019 which was 3.5% We remain committed to ensuring patients are kept informed of delays during busy times and ensure waiting times are displayed and updated frequently.

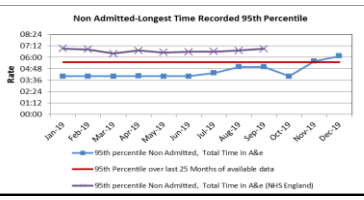
| | |
|-------|------------------------|
| 3.70% | Rate This Month |
| Worse | Compared to last Month |
| | Data Quality |



Description of Data
The longest time recorded (95th Percentile) in A&E for admitted Patients for December 2019 was 14:51 Hours; this is the highest we have reported in the last 25 months. The benchmarking is extracted from the A&E HES Data.

| | |
|-------|------------------------|
| 14:51 | Rate This Month |
| Worse | Compared to last Month |
| | Data Quality |

The time taken from patient arrival to admission (95th percentile) in December 2019 increased to 11:51 hours, an increase of 03.32 hrs compared to November 2019 which was 11:19 hours (95th percentile)
The daily Trust Operational meetings ensure that all care groups are up to date with any capacity and flow issues throughout the organisation, and, that all escalation plans are followed and actions to restore deployed.

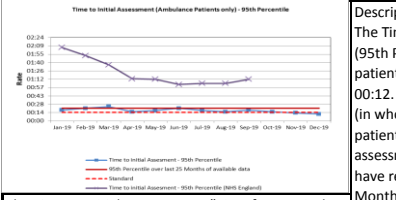


Description of Data
The Longest time recorded (95th Percentile) in A&E for non admitted patients for December 2019 was 06:08 Hours; this is the highest we have reported in the last 25 months. The benchmarking is extracted from the A&E HES Data.

The waiting time (95th Percentile) for non-admitted patients in December 2019 was 06:08 hours, an increase of 0.73 hrs compared to November 2019 when it was 05:35 hours. We continue to remain committed to ensuring that all our patients are seen as quickly as possible by the most appropriate clinician.

| | |
|-------|------------------------|
| 06:08 | Rate This Month |
| Worse | Compared to last Month |
| | Data Quality |

Time to Initial Assessment (Ambulance Patients only) - 95th Percentile

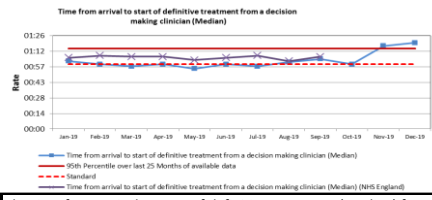


The Time to Initial Assessment - "Time from arrival to time of assessment by a senior clinician" for patients arriving by ambulance in December 2019 was 00:12 mins a slight improvement of 0.02 mins compared to November 2019 which was 00:14 mins

Description of Data
The Time to Initial Assessment (95th Percentile) for ambulance patients for December 2019 was 00:12. This report shows the time (in whole minutes) between patients' arrival and their initial assessment. The longest time we have reported in the last 25 Months was 00:25 in March 2019. The benchmarking data is extracted from the A&E HES Data.

| | |
|--------|------------------------|
| 00:12 | Rate This Month |
| Better | Compared to last Month |
| | Data Quality |

Time from arrival to start of definitive treatment from a decision making clinician (Median)

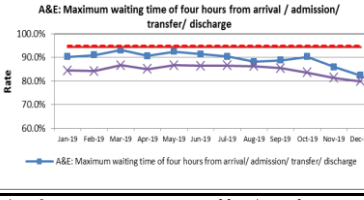


The time from arrival to start of definitive treatment (Median) from a decision-making clinician in December 2019 was 01:20 hrs, showing an increase of 0.03 mins compared with November 2019 which was 01:17 mins
A decision-making clinician includes a Doctor or Emergency Nurse Practitioner.

Description of Data
Time from arrival to start of definitive treatment from a decision-making clinician (Median) for December 2019 was 01:20 Hour; this is the highest we have reported in the last 25 months. The rate for this month was not within the 01:00 Hour standard. The benchmarking is extracted from the A&E HES Data.

| | |
|-------|------------------------|
| 01:20 | Rate This Month |
| Worse | Compared to last Month |
| | Data Quality |

A&E: Maximum waiting time of four hours from arrival to admission/ transfer/ discharge



The A&E Maximum waiting time of four hours from arrival to admission/transfer/discharge during December 2019 was 82.3% a decrease of 3.6% compared to November 2019 when it was 85.9%
The Trust continues to work really hard to ensure all our patients are seen as quickly as possible.

Description of Data
The A&E Maximum Waiting Time of four hours from arrival to admission / transfer/ discharge during December 2019 was 82.3%. this is the lowest we have reported in the last 25 months. The rate for this month was below the 95% standard. Benchmarking taken from NHS England (Data used for SitRep Returns) Data is quarterly.

| | |
|-------|------------------------|
| 82.3% | Rate This Month |
| Worse | Compared to last Month |
| | Data Quality |