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Information regarding Sheffield Cancer Centre can be obtained by logging onto <a href="http://www.sheffield.nhs.uk/reallyuseful/">http://www.sheffield.nhs.uk/reallyuseful/</a> for the Directory of Cancer Services Sheffield referral forms <a href="http://www.sheffield.nhs.uk/forms/cancerservicereferrals.htm">http://www.sheffield.nhs.uk/forms/cancerservicereferrals.htm</a>	

## **INTRODUCTION**

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Bassetlaw and Doncaster Cancer Unit is an accredited Cancer Unit. The Cancer Unit recognises that patients receive their diagnosis and start their 'Cancer Journey' in many different settings – primary, secondary or tertiary.

The purpose of this directory is to assist everyone involved in the delivery of cancer care by providing accurate and timely information about the local cancer services available, and to support the patient and their carers. **It also advises on short notice two week wait (2WW) Trust services, which are bookable through Choose & Book.**

The directory is produced in a loose-leaf format to enable updating and additions to be made as necessary. Also included at the rear of the Directory is the Trust's policy on Breaking Significant News.

If you have any comments about this directory, or wish to make amendments or additions, please contact:

Hazel Brand  
Communications Manager  
Doncaster Royal Infirmary  
Tel: 01302 366666 ext 6009  
E-mail: [hazel.brand@dbh.nhs.uk](mailto:hazel.brand@dbh.nhs.uk)

Gill Pickersgill  
Communications Officer  
Bassetlaw District General Hospital  
Tel: 01909 500990 ext 2726  
E-mail: [gill.pickersgill@dbh.nhs.uk](mailto:gill.pickersgill@dbh.nhs.uk)

## **Two Week Wait appointments now available on Choose & Book**

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Short notice two week wait (2WW) Trust services are bookable through the Choose & Book system. 2WW appointments were initially piloted in Breast services in April and have now been rolled out to the following specialities:

- Breast
- Gynaecology
- Haematology
- Lower GI
- Urology
- Dermatology
- Head and Neck

Booking 2WW appointments using Choose & Book eliminates the need for practices to contact the Trust to check that we have received the referral.

To access 2WW appointments on Choose & Book, first select '2 Week Wait' on the Priority field, followed by '2WW' on the Speciality field, followed by the relevant Clinic Type. In the event that there are no slots showing, please fax the referral to the appropriate 2WW office in the traditional manner.

We would ask practices not to book 2WW appointments into routine slots on Choose & Book, even if the appointment time is less than two weeks. This is because a routine appointment will not automatically be placed on a 62 day cancer pathway.

Pro forma for all 2WW referrals have been developed with primary care staff involvement and by following the North Trent Cancer Network guidance. They are available on local GP systems. If you do not have access to the pro forma, please contact your PCT Choose & Book lead in the first instance.

For more details on 2WW services on Choose & Book, please contact Jean Yates on (01302) 3666666 ext 4348 or email [jean.yates@dbh.nhs.uk](mailto:jean.yates@dbh.nhs.uk)

## **BREAST CANCER SERVICES**

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Breast referrals should be sent to the Jasmine Suite at Doncaster Royal Infirmary 01302 366666 ext 6161 or Princess of Wales Mammography Unit at Bassetlaw Hospital 01909 500990 ext 2193.

### ***Guidelines for urgent referral of patients with suspected cancer:***

- patients with a discrete lump in the appropriate age group (eg age >30)
- signs which are highly suggestive of cancer such as:
  - ulceration
  - skin nodule
  - skin distortion
  - nipple eczema
  - recent nipple re
  - traction or distortion (<3 months).

### ***Conditions that require referral – but not necessarily urgent:***

- lump
  - discrete lump in a younger woman (eg age <30 years)
  - asymmetrical nodularity that persists at review after menstruation
  - abscess
  - persistently refilling or recurrent cyst
- pain
  - intractable pain not responding to reassurance, simple measures such as wearing a well supporting bra or common drugs
- nipple discharge
  - age <50 with bilateral discharge sufficient to stain clothes
  - age <50 with bloodstained discharge
  - age >50 with any nipple discharge

Symptomatic patients on HRT **do not** require referral for mammography

## **Breast Cancer Services - MDT Team**

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Lead Clinician	Mr N H Kazzazi	01302 366666 ext 3350/6121
Designated Breast Surgeons	Mr N K Kazzazi	01302 366666 ext 4303
	Mr K M Kolar	01909 500990 ext 2097
	Miss C E Rogers	01302 366666 ext 6026
Breast Care Nurses	Mrs S Roussell	01302 366666 ext 3926
	Ms B Langdale	01302 366666 ext 3926
	Ms C Robinson	01909 500990 ext 2328
	Ms C Dyer	01302 366666 ext 3926
	Ms J Burden	01909 500990 ext 2328
Histopathologist	Dr A Verghese	01909 500990 ext 2358
Radiologists	Dr D Monaghan	01302 366666 ext 4122
	Dr D Ward	01302 366666 ext 4195
Oncologists	Dr K S Dunn	0114 226 5000 ext 5069
	Dr S Ramakrishnan	0114 226 5000 ext 5066
MDT Co-ordinator	Mrs S Coney	01302 366666 ext 6340
<b><u>Non Core Members</u></b>		
Nurse Practitioners	Sister S Jubb	01302 366666 ext 6161
	Sister P Foulstone	01302 366666 ext 4296
Breast Surgeon	Mr J Psaila	01302 366666 ext 6345
Histopathologists	Dr S Rogers	01302 366666 ext 3531
	Dr G Kurien	01302 366666 ext 3783
Staff Grade Surgeon	Mr Ali Siala	01302 366666 ext 6161
Associate Specialists in Surgery	Mr G M Wattoo	01909 500990 ext 2098
Breast Radiographers	Ms A Eves	01302 366666 ext 4299
	Ms L Garfield	01302 366666 ext 4299
	Ms M Hanford	01302 366666 ext 4299
	Ms K Nithsdale	01302 366666 ext 4299
	Ms M Maughan	01302 320112
	Ms K Sumner	01302 366666 ext 4299
Social Workers	Ms M Tweed	01302 366666 ext 3142
	Ms G Massey	01909 535527
Clinical Geneticists	Dr J Cook	0114 271 7025
	Dr O Quarrell	0114 271 7025
Physiotherapists	Ms J Parkin	01909 500990 ext 2356
Lymphoedema Nurse Specialists	Ms V Whaley	01302 796670
	Ms P Hickling	01302 796670
	Ms G Stafford	01302 796670

## ***Breast Cancer Services - Specialist Nurse - Bassetlaw***

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### ***The service***

The Breast Care Nursing Service in Bassetlaw is well established. There are three Breast Care Nurses who are based within the Diana, Princess of Wales Mammography Unit, at Bassetlaw Hospital.

The Breast Care Nurses offer the following service:

- information and psychological social support to patients and their families who have or are suspected of having a diagnosis of breast cancer
- comprehensive prosthetic fitting services
- nurse-led 'Family History' clinic
- breast awareness, health promotion and other education offered to both members of the public and health professionals.

### ***How to refer***

'Prosthetic Fitting' - contact the Breast Care Nursing Service. Referrals from any source, including self-referral.

'Family History Clinic' referrals are from GP's and Consultants only.

### ***Contact numbers***

Bassetlaw Hospital Tel: 01909 500990 ext 2328/2327 (answerphone) or pager via switchboard.

## ***Breast Cancer Services - Specialist Nurse - Doncaster***

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### ***The service***

The Breast Care Nursing Service in Doncaster was established in 1992 and consists of four Breast Care Nurses. They are based in the Jasmine Centre at the Women's Hospital, DRI. The service is offered to all patients and their families who have, or are suspected of having, a diagnosis of breast cancer - from diagnosis through to treatment.

All breast care nurses will give advice on benign breast conditions, but priority will always be given to cancer patients. All patients can be seen on the ward or at home.

A weekly 'Prosthesis-Fitting' clinic is held and a 'Family History' clinic that is nurse-led.

The nurses facilitate the Doncaster Breast Cancer Support Group held on the first Monday of each month from 7.00pm – 9.00pm in the Women's Centre, Doncaster.

All nurses are involved in education programs and breast awareness presentations to both lay and professional groups.

### ***How to refer***

For Prosthesis Fitting Clinic, referrals from any source, including self-referral.

Referrals to the Family History Clinic are via the GP, following the criteria guidelines.

**Contact numbers**

Jasmine Centre, Doncaster Royal Infirmary  
Tel: 01302 366666 ext 3926 or bleep 546.

**Breast Cancer Services - Support Groups**

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**Doncaster Life after Breast Cancer Support Group**, which meets on the first Monday of every month from 7.00pm - 9.00pm in The Women's Centre, Cleveland Street in Doncaster. For further information please contact the breast care nurses in the Jasmine Centre.

**Buzzom Buddies - Breast Cancer Support Group**, this group meets every second Thursday in the month 6.30pm - 8.30pm. The venue is the Post Graduate Education Centre at Bassetlaw District General Hospital. For further information contact Angela Marsh on 01909 502805 or the Breast Care Unit at Bassetlaw Hospital 01909 500990 ext 2328 or visit the Web-site on [www.BuzzomBuddies.F9.co.uk](http://www.BuzzomBuddies.F9.co.uk)

**Mexborough Cancer Support Group**, which meets on the third Tuesday of every month from 7.30pm - 9.00pm in the Recreation Hall, Montagu Hospital. For further information, contact Annetta Davis on 01709 585171 ext 5613.

**Breast Cancer Care**, 210 New King's Road, London SW6 4NZ. Nationwide Freephone 0808 800 6000.

**BACUP**, 3 Bath Place, Rivington Street, London EC2A 3JR. Freephone 0808 800 1234 or visit the website at [www.cancerbackup.org.uk](http://www.cancerbackup.org.uk)

**Breakthrough Breast Cancer** is a charity committed to fighting breast cancer through research and is establishing the UK's first dedicated breast cancer research centre. The charity relies on the generosity of its supporters to continue with its valuable work and would welcome any support. For further information tel: 020 7405 5111 or the local group on Doncaster 01302 832842.

**Bassetlaw Secondary Breast Cancer Support Group**. These are closed sessions held twice yearly. For further information contact Sue Crate on 01909 500990 ext 2328.

## **COLORECTAL CANCER SERVICES**

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Referrals that meet the guidelines below should be faxed through to fax no: 0800 169 5278 on the appropriate pro forma.

### **Guidelines for two week wait referral of patients with suspected cancer**

#### **Lower GI Cancer**

It is recommended that these symptom and sign combinations (when occurring for the first time) should be used to identify patients for urgent referral under the two-week standards:

#### **All ages**

- a definite palpable abdominal mass
- a definite palpable rectal (not pelvic) mass
- rectal bleeding WITH a change in bowel habit to looser stools and/or increased frequency of defaecation persistent for six weeks.
- rectal bleeding persistently WITHOUT anal symptoms\*.

#### **Over 50 years**

- Change of bowel habit to looser stools and/or increased frequency of defaecation WITHOUT rectal bleeding and persistent for six weeks.

#### **Any age**

- iron deficiency anemia WITHOUT an obvious cause (Hb<11 g/dl in men or <10 g/dl in postmenopausal women).

**NB** Patients with the following symptoms and no abdominal or rectal mass are at a very low risk of cancer and are inappropriate for a two week wait referral:

- rectal bleeding with anal symptoms\*
- change in bowel habit to decreased frequency of defaecation and hardened stools
- abdominal pain without clear evidence of intestinal obstruction.

\*Anal symptoms include soreness, discomfort, itching, lumps and prolapse as well as pain.

\*\*Age 60 years is considered to be the maximum age threshold. Local cancer networks may elect to set a lower age threshold (eg 55 years or 50 years).



## **Colorectal Cancer Services - MDT Team**

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Lead Clinician	Miss J Robinson	01302 366666 ext 6025
Designated Colorectal Surgeons	Mr G Jacob	01302 366666 ext 6118
	Mr A O Coker	01302 366666 ext 3181
	Mr N Khetan	01302 366666 ext 6008
	Mr R Das	01909 500990 ext 2126
	Mr J Muen	01909 500990 ext 2259
	Mr J Bagley	01302 366666 ext 6126
Oncologists	Dr S D Pledge	0114 2265170
	Dr J Wadsley	0114 2265744
Physician Gastroenterologists	Dr G Hill	01302 366666 ext 3521
Histopathologist	Dr G Kurien	01302 366666 ext 6353
Radiologist	Dr D White	01302 366666 ext 4120
Nurse Specialists	Ms C Brown	01302 366666 ext 3141
	Mrs D Knowles	
	Ms F Darlington	
	Mrs J Hardy	
	Mrs J Hughes	
MDT Co-coordinator	Mrs J Mann	01302 366666 ext 4229
Palliative Care Team	Mrs S Salmon	01302 366666 ext 3142
<b><u>Non Core Members</u></b>		
Histopathologists	Dr A Verghese	01302 366666 ext 6354
Radiologists	Dr J Howard	01909 500990 ext 2137
Dieticians	Ms M Mathias	01302 366666 ext 3711
	Ms V Todorovic	01909 500990 ext 2773
	Mr N Goodacre	01909 500990 ext 2768
Nurse Practitioner	Mrs J Miles	01302 366666 ext 4715
	Mrs K Jones	01302 366666 ext 4715
Clinical Geneticists	Dr J Cook	0114 271 7025
	Dr O Quarrell	0114 271 7025
Social Worker	Ms C Beeley Mr C Richardson	01909 500990 ext 2803
Outpatient Nurse	K Watson	01302 366666 ext 3662
	M Troy	

## ***Colorectal Cancer Services Specialist Nurse***

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Specialist Nurses: Carol Brown  
Fay Darlington  
Diane Knowles  
Jill Hughes  
Julie Hardy

### ***The service***

- pre and postoperative support and counselling for patients with colorectal cancer available in the hospital or home visits arranged
- appropriate verbal and written information given on disease, treatment and stoma (if required)
- clinical care, support and education provided post operatively to both patients and carers in both the hospital and home environment
- weekly clinic, by appointment only, held in the Stoma Care Department (Ward 21) on Thursdays 2.00pm - 4.00pm. Arrangements can be made to see patients at Mexborough, please ring the department. Arrangements can also be made for patients to be seen at Bassetlaw on Thursday am by appointment, please ring the department
- nurse-led follow up clinics are held for cancer patients, after they have been seen by the consultants 6 weeks after their discharge from hospital. These clinics provide routine surveillance and support.

### ***How to refer***

Referrals accepted from healthcare professionals or self-referral.

### ***Contact numbers***

Doncaster 01302 553141 – direct line and answerphone or via switchboard 01302 366666 and ask to bleep 1420.

## ***Colorectal Cancer Services - Pre-Admission Assessment Co-ordinator - Doncaster***

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There is the Pre-Admission Assessment Co-ordinator. The role is to:

- co-ordinate, standardise and facilitate development in the Trust's Pre-Admission Clinic (PAC)
- support pre-admission nurses in terms of training, skill development and coaching
- provide and identify and facilitate group development of the Trust's Pre-Admission Clinics
- develop generic guidelines, protocols and documentation for use in PACs
- identify and develop processes that will enable Pre-Admission Clinics to continue progressing and developing
- act as Trust resource, both internal and external
- perform Pre-Admission Assessments on patients undergoing GI/Colorectal procedures
- identify potential problems that may become evident in the pre, peri or post-operative period
- develop channels of communication which will facilitate problem solving
- initiate and facilitate local/national Pre-Admission initiatives.

## **Colorectal Cancer Services - Support Groups**

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**Macmillan Support Service**, Worksop 01909 500990 ext 2981, or Doncaster Royal Infirmary 01302 366666 ext 3142.

**BACUP**, 3 Bath Place, Rivington Street, London EC2A 3JR, is a national charity providing information and counselling for people with cancer, their families and friends. The lines are staffed by specialist nurses, tel: 0808 800 1234. The lines are open Monday to Thursday - 10.00am - 7.00pm and Friday, 10.00am - 5.30pm, or visit the website at [www.cancerbackup.org.uk](http://www.cancerbackup.org.uk)

**Colon Cancer Concern**, 4 Rickett Street, London SW6 1RU. Helpline telephone number - 020 7381 4711 Monday – Friday 10.00am - 4.00pm.

**British Colostomy Association**, 7 Winchester House, Kennington Park, Cranmer Road, London SW9 6EJ. Tel: 0808 808 1000. Local contact, Mr. Roger Barret, tel: 01302 701121.

**Ileostomy Association**, PO Box 132, Scunthorpe, DN15 9YW.  
Free phone: 0800 018 4724.  
Also includes Internal Pouch Support Group.

**Cancer Support Group** provides the opportunity for cancer patients, their families, friends, carers, healthcare and other professionals to meet in an informal and friendly setting to share experiences, support and encourage each other. Meetings are held on the first Wednesday of every month from 6.30pm to 8.00pm, in the Boardroom, Gate 4, Doncaster Royal Infirmary. For further details contact: Doncaster 01302 366666 ext 3143 or 3324.

**Sheffield Cancer Centre** providing information on early rectal, anal cancers and liver resections [www.sheffield.nhs.uk/reallyuseful/documents/sthdirectorycancerservices.pdf](http://www.sheffield.nhs.uk/reallyuseful/documents/sthdirectorycancerservices.pdf)

## **GYNAECOLOGICAL CANCER SERVICES**

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Referrals that meet the guidelines below should be faxed through to fax no: 0800 169 5278 on the appropriate pro forma.

### **Guidelines for Urgent Referrals**

#### **Key Points**

- Ovarian** : 5,000 cases pa in England and Wales  
5% occur in the under 40's  
Symptoms - often vague and non specific abdominal symptoms  
90% have a palpable pelvic mass  
Usually diagnosed late
- Endometrial** : 3,900 cases pa in England and Wales  
95% of patients present with post-menopausal bleeding  
5% in pre-menopausal patients
- Cervical** : 3,400 cases pa in England and Wales  
Incidence similar across all age groups if over 30 years of age  
Screening programme aids identification of precursor lesions  
Typical symptoms are post-menopausal, post coital and persistent intermenstrual bleeding  
80% are diagnosed on speculum examination  
Up to 40% are detected on screening  
Any clinical suspicion is an indication for referral, not for a cervical smear
- Vulval** : 100 cases pa in England and Wales  
Most cases occur in women over the age of 65 years  
Patients usually present with bleeding, discomfort, an itch or a burning sensation  
90% have a visible tumour on clinical grounds

#### ***Urgent Referral to a Consultant Gynaecologist***

- lesion suspicious of cancer of the cervix or vagina on speculum examination
- lesion suspicious of cancer on clinical examination of the vulva
- palpable pelvic mass not obviously fibroids
- suspicious pelvic mass on pelvic ultrasound
- more than one, or a single heavy episode of post-menopausal bleeding (PMB) in women aged >55 years who are not on HRT
- post coital bleeding (PCB) age >35 years that persists for more than 4 weeks
- HRT: unexpected or prolonged bleeding persisting for more than 4 weeks after stopping HRT.

#### ***Indications for early referral (within 4-6 weeks) but not for an urgent referral***

- any other women with post-menopausal bleeding on HRT
- repeated unexplained post coital bleeding.

*Note: In women over 45 years with persistent abdominal pain or distension, ovarian cancer should be considered and a pelvic examination performed.*

## ***Gynaecological Cancer Services - MDT Team***

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Lead Clinician	Mr M Alloub	01909 500990 ext 2203
Designated Gynaecologists	Mr M Alloub Mr M Iqbal	01302 366666 ext 6168 01909 502203 ext 6168
Histopathologist	Dr S Rogers	01302 366666 ext 3532
Radiologist	Dr N Dugar	01302 366666 ext 4334
Oncologist, Weston Park Hospital	Dr S D Pledge	0114 2265000 ext 5502
Nurse Specialist, DRI	Ms J Mann Ms W Lee	01302 366666 ext 4673
Sister Gynaecology Clinic	Ms D Johnson	01302 366666 ext 3821
MDT Co-ordinator	Ms J Mann	01302 366666 ext 4229
<b><u>Non Core Members</u></b>		
Palliative Care Team Representative	Ms S Salmon	01302 366666 ext 3142
Head of Lymphoedema services	Ms V Whaley	01302 796670
Sister on Ward G5	Ms L Russell	01302 366666 ext 3296
Pre Assessment Nurse Practitioner	Ms S Brennan	01302 366666 ext 3494
Stoma Nurse Specialists	Ms C Brown Ms F Darlington	01302 366666 ext 3141
Social Worker	Ms L Hather	01302 366666 ext 3041
Gynae Cancer Co-ordinator	Ms C Faccenda	01302 366666 ext 6168

***Gynaecological Cancer Clinical Nurse Specialist/Key Worker Service -  
Doncaster and Bassetlaw***

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***Aim of the Service***

To contribute and develop a high quality service which is evidence based for patients with gynaecological cancer. To work together with other multi-professional agencies giving information and support to patients and relatives throughout their cancer journey.

The Clinical Nurse Specialist is based in Gynaecology Outpatients at Doncaster Royal Infirmary and covers both the Doncaster and Bassetlaw area. Patients can be seen in the outpatient clinic, ward and community setting as requested. The Clinical Nurse Specialist can be contacted by telephone, answer machine and pager.

The service will be provided between the hours of 9.00am and 5.00pm on weekdays with the exception of bank holidays. During annual leave, out of hours and weekends, advice is available from staff on Ward G5 and Out Patient Clinic.

***Referrals***

Can be accepted from health care professionals, patients families, carers or significant others.

***Method of Referral***

Written or verbal from General Practitioners or Clinicians.

***Contact Numbers***

Clinical Nurse Specialist  
Doncaster Royal Infirmary  
Joanne Mann/Wendy Lee  
Tel: 01302 366666 ext 4673  
Pager Internal #6632

Gynaecology Clinic  
Doncaster Royal Infirmary  
Sister D Johnson  
Tel: 01302 366666 ext 3821 or 4276

Gynaecology Ward G5  
Doncaster Royal Infirmary  
Sister L Russell  
Tel: 01302 366666 ext 3296 or direct line 01302 553163

Surgical Ward B7  
Bassetlaw District General Hospital  
Sister Jane Wells  
Tel: 01909 500990 ext 2257

Gynaecology Outpatients  
Bassetlaw District General Hospital  
Tel: 01909 500990 ext 2214

## ***Gynaecological Cancer – Support Groups***

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**ISIS Gynaecology Cancer Support Group**, provides ladies who have a gynaecological cancer with the opportunity to meet informally, share their experience, support and encourage each other.

Family, friends and carers are also welcome. A member of the gynaecological team is also available for advice. Meetings are held at the Women's Hospital, DRI, first Monday in the month 6.00pm – 7.30pm, Gynaecology Outpatients.

For further information contact Jo Mann or Wendy Lee, Clinical Nurse Specialist Gynaecology Cancer, tel 01302 366666 ext 4673.

**BACUP**, 3 Bath Place, Rivington Street, London EC2A3JR is a national charity providing information and counselling for people with cancer, their families and friends. The lines are staffed by specialist nurses. Tel: 0808 800 1234. The lines are open Monday to Friday 10.00am - 7.00pm, or visit the website.

**Cancer Support Group** provides the opportunity for cancer patients, their families, friends, carers, healthcare and other professionals to meet in an informal and friendly setting to share experiences, support and encourage each other. Meetings are held on the first Wednesday of every month from 6.30pm - 8.00pm in the Boardroom, Gate 4, Doncaster Royal Infirmary. For further details contact Doncaster 01302 366666 ext: 3143 or 3324.

**Women's Health and Reproductive Rights Information Centre**, 52-54 Featherstone Street, London EC1Y 8RT Tel: 020 7251 6580 or 020 7251 6332.



## **HAEMATOLOGICAL CANCER SERVICES**

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Referrals that meet the guidelines below should be faxed through to fax no: 01302 381487 on the appropriate pro forma.

### ***Guidelines for urgent referral of patients with suspected cancer***

- blood count/film reported as suggestive of acute leukaemia or chronic myeloid leukaemia
- lymphadenopathy (>1cm) persisting for 6 weeks
- hepatosplenomegaly
- bone pain associated with anaemia and a raised ESR (or plasma viscosity)
- bone x-rays reported as being suggestive of myeloma
- constellation of 3 or more of the following symptoms: fatigue, night sweats, weight loss, itching, breathlessness, bruising, recurrent infections, bone pain.

## ***Haematological Cancer Services - MDT Team***

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Lead Clinician	Dr J Joseph	01909 500990 ext 2495 01302 366666 ext 4179
Consultant Haematologists	Dr B Paul Dr G Maujmdar Dr J Joseph Dr S Kaul	01909 500990 ext 2495 01302 366666 ext 3002 01302 366666 ext 4179 01302 366666 ext 6487
Lead Chemotherapy Senior Sister	Sister S Tonge	01302 366666 ext 6111/6047 or 01302 553211
MDT Coordinator	Mrs J Davies	01302 366666 ext 4604
Associate Specialist	Dr N Muthasamy	01302 366666 ext 3002

## ***Haemato-oncology/Lead Chemotherapy Senior Sister***

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### ***The service***

- supportive care and information from diagnosis and throughout the acute treatment phases
- clinical care and supervision during chemotherapy, blood transfusions, insertion and management of hickman lines and other clinical procedures
- to provide education and act as a resource for other health professionals involved in the patients care both in hospital and the community.

### ***Who to refer***

Patients requiring treatment in the acute hospital setting, either in-patient or day care. Referrals are accepted from Haematology and Oncology Consultants and other health professionals only.

### ***Referral by telephone***

Doncaster Royal Infirmary  
Tel: 01302 366666 ext 6111/4330 or hospital bleep 434  
Direct Dial 01302 553211

## ***Haematological Cancer Services - Support Groups***

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**Leukaemia Research Fund**, 43 Great Ormond Street, London WC1N 3JJ. Tel: 020 7405 0101 or visit the website at: [www.dspace.dial.pipex.com/1<sup>st</sup>-/](http://www.dspace.dial.pipex.com/1<sup>st</sup>-/)

**Cancer BACUP**, 3 Bath Place, Rivington Street, London EC2A 3JR is a national charity providing information and counselling for people with cancer, their families and friends. The lines are staffed by specialist nurses and are open Monday to Friday, 9.00am - 8.00pm. Tel: 0808 800 1234 or visit the website at [www.cancerbackup.org.uk](http://www.cancerbackup.org.uk)

**Cancer Support Group** provides the opportunity for cancer patients, their families, friends, carers, healthcare and other professionals to meet in an informal and friendly setting to share experiences, support and encourage each other. Meetings are held on the first Wednesday of every month from 6.30 to 8.00pm in the Boardroom, Gate 4, Doncaster Royal Infirmary. For further details contact: Doncaster 01302 366666 ext 3143 or 3324.

**Leukaemia Care** – Careline 0800 1696680, 1 Birch Court, Blackpole East, Worcester WR3 8SG.

## **HEAD & NECK CANCER SERVICES**

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Referrals that meet the guidelines below should be faxed through to fax no: 01302 381323 on the appropriate pro forma.

### ***Guidelines for urgent referrals of patients with suspected cancer***

It is recommended that these symptoms and sign combinations when occurring for the first time should be used to identify patients for urgent referral under the 2 week standards:

- hoarseness for more than 6 weeks
- oral ulcer/swelling/white or red patch for more than 3 weeks
- dysphagia for more than 3 weeks
- unilateral nasal obstruction, bleeding or discharge
- loose tooth not due to dental cause
- neck mass for more than 3 weeks
- cranial neuropathy/eye swelling.

**NB** patients with the following symptoms are at high risk:

- smoker, tobacco user
- alcohol consumer
- male
- age > 45 years.

### ***The service***

- symptom screening and diagnosis clinic
- treatment planning and counselling prior to surgery, radiotherapy or chemotherapy
- clinical care, support and education to patients before and after treatment
- support to partners, families and carers
- direct access to Head & Neck Nurse Specialist (9am – 5pm) and highly skilled ward staff out of hours
- health promotion and educational service.

### ***How to refer***

Referrals will be accepted from health professionals only.

## ***Head & Neck Cancer Services - Support Team***

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Lead Clinician	Mr M G Watson	01302 366666 ext 3197
Designated Surgeons DRI	Mr M G Watson Mr M S Quraishi	01302 366666 ext 3197 01302 366666 ext 3642
Designated Surgeons RDGH	Mr R Crosher Mr D Holt Mr L H Durham	01709 307296 01709 304459 01709 304558
Bassetlaw Hospital	Mr M Watson Mr M S Quraishi	01909 500990 ext 2354 01909 500990 ext 2354
Histopathologist	Dr J Stone	01302 366666 ext 3782
Radiologist	Dr G Williams	01302 366666 ext 3117
Oncologist Weston Park Hospital	Dr B H Foran	0114 226 5000 ext 5212/5065
Specialist Nurse	Ms J Ryles	01302 381331
Palliative Care Team Representative	Ms T Blenkinsop	01302 366666 ext 3142
MDT Co-ordinator	Ms J Mann	01302 366666 ext 4229

### **Non Core Members**

Histopathologist	Dr G Kurien	01302 366666 ext 6354
Speech Therapists	Ms K Healey Ms S Sharpe	01302 366666 ext 3178 01302 366666 ext 3178
Dietician	Ms M Mathias	01302 366666 ext 4110
Radiologist	Dr N Dugar	01302 366666 ext 3117
Social Workers	Ms S Hinton	01302 366666 ext 3654

**Macmillan Head & Neck Clinical Nurse Specialist (CNS)**

To contribute to and develop a high quality service which is evidence based for patients with head and neck cancer. To work in collaboration with other multi-professional agencies to support patients and relatives throughout their cancer journey.

The clinical nurse specialist will be based on Ward S12, Doncaster Royal Infirmary. This ward is where patients are admitted electively. Patients will also be seen in the outpatient setting and community as required.

The clinical nurse specialist can be contacted via telephone, answer machine and pager.

**Referrals**

Referrals will be accepted from health care professionals, patients, families, carers or significant others. Methods of referral will be either written or verbal.

Verbal – although verbal referrals will be taken, a specific form is available to document such referrals in order that accurate data collection can be facilitated.

Written – the Trust referral form for Head and Neck cancer will be used in these instances for both internal and external referrals.

Outreach Services – when referrals are initiated which require a home/community visit, specific criteria will be used to assess appropriateness of the request. This will eliminate the need for the CNS to travel unnecessarily.

The service will be provided between the hours of 9.00am – 5.00pm on weekdays with the exception of bank holidays.

During holidays, weekends and out of hours, advice will be available from nursing staff on Ward S12. Alternatively there will be answerphone facilities on the CNS direct line to take messages.

The CNS can be contacted via pager/mobile phone and she will also have a dedicated direct dial number.

Assessment of referrals will be made in collaboration with the Lead Clinician for Head and Neck cancer. Responses will be made by following prescriptive criteria developed by the Lead Clinician and MDT.

**Activity**

A twice weekly symptom screening clinic has been introduced since June 2000 to enable patients to be seen and a diagnosis made quickly and effectively. Additional oncology clinics are currently being introduced to improve access and quality of care in those acutely busy clinics. It is expected that the CNS will be proactive in initiating and auditing standards and clinical practice to enhance the patient care/experience. A nurse led oncology clinic takes place on the last Wednesday of every month.

Active involvement in MDT working, collaboration and communication will be a key activity to help ensure high quality service delivery.

## ***Head & Neck Cancer Services - Support Groups***

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### **National Association of Neck Breathers**

Claremount House,  
Claremount Road  
Halifax  
HX3 6AW  
Tel: 01422 364448

### **National Association of Laryngectomee Clubs**

Ground Floor  
6 Rickett Road  
Fulham  
London  
SW6 1RU  
Tel: 020 7381 9993

### **The Cancer Support Group**

This group provides the opportunity for cancer patients, their families, friends, carers, healthcare and other professionals to meet in an informal and friendly setting to share experiences, support and encourage each other. Meetings are held on the first Wednesday of every month from 6.30pm - 8.00pm in the Boardroom, Gate 4, Doncaster Royal Infirmary. For further details telephone 01302 366666 ext 6331 or 4722.

### **Laryngectomy Support Group**

For further details contact Sue Dent, Speech and Language Therapy Department, Rotherham General Hospital. Telephone 01709 307015 or 01709 304941.

### **Face the Future - Maxillofacial Cancer Support Group**

For further details contact Sue Dent on the number at Rotherham Hospital as above.



## **LUNG CANCER SERVICES**

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Referrals that meet the guidelines below should be faxed through to fax no: 0800 169 5278 on the appropriate pro forma.

### ***Guidelines for urgent referral of patients with suspected cancer***

#### ***Urgent referral for chest X-ray*** (not indication alone for a 2 Week wait referral)

- haemoptysis
- unexplained or persistent (more than 3 weeks) cough
- cough
- chest/shoulder pain
- dyspnoea
- weight loss
- chest signs
- hoarseness
- finger clubbing
- features suggestive of metastasis from a lung cancer (eg brain, bone, liver or skin)
- persistent cervical/supraclavicular lymphadenopathy.

#### ***Urgent referral to a Chest Physician***

Any of the following:

- chest x-ray suggestive/suspicious of lung cancer (including pleural effusion and slowly resolving consolidation)
- persistent haemoptysis in smokers/ex smokers over 40 years of age
- signs of superior vena caval obstruction (swelling of face/neck with fixed elevation of jugular venous pressure)
- stridor (consider emergency referral).

## **Lung Cancer Services - MDT Team**

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Lead Clinician	Dr T K Rogers	01302 366666 ext 3369 (Secretary 3511)
Designated Respiratory Physicians	Dr T K Rogers Dr M P Highcock Dr M M Muthiah Dr D N Cooper Dr C H Wong Dr T J Noble	01302 366666 ext 3511 01302 366666 ext 4089 01909 500990 ext 2954 01302 366666 ext 5641 01302 366666 ext 3694 01302 366666 ext 3694
Designated Thoracic Surgeon (Northern General Hospital)	Mr J G Edwards Mr J Rao	0114 2432343
Oncologists Weston Park Hospital	Dr M Q H Hatton Dr S J Danson	0114 2265080 0114 2265062
Histopathologist & Cytologist	Dr S Rogers	01302 366666 ext 3532
Radiologist	Dr P Stannard	01302 366666 ext 3951
Macmillan Lung Cancer Nurse Specialists	Mrs L Pollard Mrs C Causer Mrs N Godfrey Mrs P Cook	01909 500990 ext 2982 01302 366666 ext 6185 01302 366666 ext 6185 01302 366666 ext 6185
Macmillan Specialist Palliative Care Nurse	Ms S Salmon	01302 553142
MDT Coordinator	Ms S Coney	01302 366666 ext 6340

### **Non Core Members**

Histopathologist	Dr G Kurien	01302 366666 ext 3782
Radiologists	Dr Q Yamani Dr C R Merrill	01302 366666 ext 3988 01909 500990 ext 2137
Social Workers	Ms M Tweed Ms J Nicholls	01302 366666 ext 3654 01909 500990 ext 2805
Chaplain	Rev Meg Burton	01909 500990 ext 2846

## ***Lung Cancer Services - Specialist Nurse***

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### ***The service***

Any patient with a new diagnosis of primary lung cancer should be referred at the point of diagnosis for support and information.

Patients frequently have difficulties coping with their diagnosis whilst undergoing staging investigations and being seen by a variety of health professionals. It is very important that they are offered early support. Patients and their families can be seen at hospital and in their own home where necessary.

The service is also committed to improving communication between the medical professionals involved in the treatment of lung cancer patients, eg chest physician, oncologist, thoracic surgery, palliative care consultant. Information leaflets and personal health records are given to the patient at diagnosis.

The service also provides education for health professionals, patients and families. It is anticipated that nurse led clinics for the management of breathlessness will be developed in the near future. Further details can be obtained from the Lung cancer Nurse Specialist.

The specialist nurse:

- provides specialist nursing care and advice to patients with lung cancer and their carers, particularly during the diagnostic and acute phases of illness
- liaises with members of the lung multi-disciplinary team within the Cancer Unit and Cancer Centre to track the patient journey and provide continuity of care
- the Lung Cancer Nurse has close links with the Macmillan Palliative Care Team
- developing services within the acute setting for patients who have lung cancer in partnership with clinicians in Bassetlaw and Doncaster
- nurse-led follow up clinic
- introduction of Personal Health Records, to enhance communication between agencies
- education initiatives for health professionals and social groups
- involvement in smoking cessation initiatives.

### ***How to refer***

Any patient with a new diagnosis of primary lung cancer. Referral will be accepted from health professionals, patients and their carers.

Referrals by telephone (answer machine), letter or referral form.

### ***Contact numbers***

Doncaster Royal Infirmary Tel: 01302 553285

Bassetlaw Hospital Tel: 01909 500990 ext 2982.

## ***Lung Cancer Services - Support Groups***

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**Macmillan Support Service** Bassetlaw Hospital, tel: Worksop 01909 500990 ext 2981, or Doncaster Royal Infirmary, tel: Doncaster 01302 366666 ext 3142.

**Cancer Support Group** provides the opportunity for cancer patients, their families, friends, carers, healthcare and other professionals to meet in an informal and friendly setting to share experiences, support and encourage each other. Meetings are held on the first Wednesday of every month from 6.30pm - 8.00pm, in the Boardroom, Gate 4, Doncaster Royal Infirmary. For further details contact: Doncaster 01302 366666 ext 6331 or 3324.

**BACUP**, 3 Bath Place, Rivington Street, London EC2A 3JR is a national charity providing information and counselling for people with cancer, their families and friends. The lines are staffed by specialist nurses. Tel: 0808 800 1234. The lines are open Monday to Thursday, 10.00am - 7.00pm and Friday, 10.00am - 5.30pm, or visit the website at [www.cancerbackup.org.uk](http://www.cancerbackup.org.uk)

**Roy Castle Lung Cancer Foundation** Contact the Helpline 0800 358 7200, or visit the website at [www.roycastle.org](http://www.roycastle.org)

## **LYMPHOMA SERVICES**

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Referrals that meet the guidelines below should be faxed through to fax no: 01302 381487 on the appropriate pro forma.

***Guidelines for urgent referral for patients with suspected lymphoma. See also Two week wait referrals***

- lymphadenopathy (>1cm) persisting for 6 weeks
- hepatosplenomegaly
- constellation of 3 or more of the following symptoms: fatigue, night sweats, weight loss, itching, breathlessness, bruising, recurrent infections, bone pain.

## ***Lymphoma Services – Diagnostic Review Team***

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Lead Clinician	Dr J Joseph	01302 366666 ext 4180
Haematologists	Dr J Joseph Dr G Majumdar Dr B Paul  Dr S Kaul	01302 366666 ext 4179 01302 366666 ext 3002 01909 500990 ext 2495 BDGH 01302 366666 ext 4179 DRI 01302 366666 ext 6483
Lead Clinician Haematology	Dr J Joseph	01302 366666 ext 4180
Histopathologist	Dr J Stone	01302 366666 ext 4210/3782
Radiologist	Dr D White	01302 366666 ext 3117
Nurse Specialist	Sister S Tonge	01302 553211
MDT Co-ordinator	Mrs J Davies	01302 366666 ext 4604
<b><u>Non Core Members</u></b>		
Histopathologist	Dr M Muzaffar	01302 366666 ext 6016/3532
Pharmacist	M B East	01302 366666 ext 3762

## ***Lymphoma Services - Clinical Nurse Specialist***

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### ***The service***

- supportive care and information from diagnosis and throughout to acute treatment phases
- clinical care and supervision during chemotherapy, blood transfusions, insertion of venous lines and other clinical procedures
- provide education and act as a resource for other health professionals involved in the patients care, hospital and community.

### ***Who to refer***

Patients requiring treatment in the acute hospital setting, either in-patient or day care. Referrals are accepted from Haematology Consultants and other health professionals only.

### ***Referral by telephone***

Doncaster Royal Infirmary Tel: 01302 366666 ext 6111/4330 or hospital bleep 434.

## ***Lymphoma Services - Support Groups***

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**Lymphoma Association**, PO Box 386, Aylesbury, Bucks, HP20 2GA. Helpline 0808 808 5555 or visit the website at: [www.lymphoma.org.uk](http://www.lymphoma.org.uk)

**Leukaemia Research Fund**, 43 Great Ormond Street, London, WC1N 3JJ. Tel: 020 7405 0101 or visit the website at: [www.leukaemia-research.org.uk](http://www.leukaemia-research.org.uk)

**BACUP**, 3 Bath Place, Rivington Street, London EC2A 3JR is a national charity providing information and counselling for people with cancer, their families and friends. The lines are staffed by specialist nurses, tel: 0808 800 1234. The lines are open Monday to Friday 9.00am - 8.00pm, or visit the website at [www.cancerbackup.org.uk](http://www.cancerbackup.org.uk)

**Cancer Support Group** provides the opportunity for cancer patients, their families, friends, carers, healthcare and other professionals to meet in an informal and friendly setting to share experiences, support and encourage each other. Meetings are held on the first Wednesday of every month from 6.30pm - 8.00pm in the Boardroom, Gate 4, Doncaster Royal Infirmary. For further details contact Doncaster 01302 366666 ext 3143 or 3324.



## ***Skin Cancer Services***

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Referrals that meet the guidelines below should be faxed through to fax no: 0800 169 5278 on the appropriate pro forma – see attached example.

### ***Guidelines for urgent referral of patients with suspected skin cancer***

It is recommended that these signs and symptoms should be used to identify patients for urgent referral under the two-week wait standard.

#### ***Melanoma***

Pigmented lesion on any part of the body that has one or more of the following features:

- growing in size
- changing in shape
- irregular outline
- changing colour
- mixed colour
- ulceration
- inflammation.

NB. Melanomas are usually 5mm or greater at the time of diagnosis but a small number of patients with early melanomas may have lesions of a smaller diameter.

It is not recommended that patients with suspected melanoma are biopsied in general practice. Patients should be referred with the lesion intact.

#### ***Squamous cell carcinoma***

- enlarging non-healing lesion which can have significant induration on palpation. The lesion may be warty or ulcerated and often arise in sun damaged skin. Usually found in older people (commonly on the face, scalp, back of the hand) with documented expansion over one to two months
- patients in whom squamous cell carcinoma has been diagnosed from a biopsy taken in general practice
- patients who are therapeutically immuno-suppressed after an organ transplant have a high incidence of skin cancers, mainly squamous cell carcinoma. These cancers can be unusually aggressive and metastasise. It is therefore strongly recommended that transplant patients who develop new, or growing cutaneous lesions, should be referred under the two week standard.

#### ***Basal cell carcinoma***

- very common, but metastasise rarely. Urgent referral only required for lesions at difficult sites, eg nasal tip, eyelid margins.

#### ***The service***

- dermatology clinics dealing with skin cancer are held at Bassetlaw, Doncaster and Mexborough hospitals
- skin cancer multi-disciplinary team meetings are held on the first and third Tuesday of every month
- referral for two-week wait appointments for Melanoma and Squamous Cell Carcinoma.

## ***Skin Cancer Services – MDT Team***

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Lead Clinician	Dr B Bittiner	01302 366666 ext 3829
Dermatologists	Dr B Bittiner Dr S Loghdey	01302 366666 ext 3829 01302 366666 ext 4643
Plastic Surgeon	Mr T M Brotherston Dr D Ralston	01302 366666 ext 3546 01302 366666 ext 3546
Histopathologist	Dr M Muzaffar	01302 366666 ext 6353
Oncologist	Dr S Ramakrishnan	0114 226 5000 ext 5066
Lead Nurse	Ms S Veater	01302 366666 ext 3830
MDT Co-ordinator	Ms J Davies	01302 366666 ext 4229

### **Non Core Members**

Histopathologist	Dr G Kurien	01302 366666 ext 3532
Plastic Surgeons	Mr C Caddy Mr J Miller Mr A M Fitzgerald	01909 500990 ext 2406 01302 366666 ext 3546 01302 366666 ext 3546
Oncologist, WPH	Dr K S Dunn Dr S Danson	0114 226 5000 ext 5069 0114 226 5000
Staff Grade Oncology	Dr A C Perera	0114 226 5000
Associate Specialist (Dermatology)	Dr W Field Dr T Desai Dr M Marai	01302 366666 ext 4168 01302 366666 ext 4169
Radiologist	Dr D Ward	01302 366666 ext 3117/4195
Dermatology Nurse Specialist	Ms L Lynnes	01909 500990 ext 2392
Macmillan Nurse	Ms T Blenkinsop	01302 366666 ext 3142
Social Workers	Mr G Paddock	01302 366666 ext 4022

## ***Skin Cancer Services - Nurses with special interest in skin cancer - Doncaster***

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### ***The service***

Sister Sandra Veater is a Registered General Nurse with a special interest in skin cancer. She is based at Doncaster Royal Infirmary and provides a Photodynamic Therapy Service at Bassetlaw Hospital for pre-cancerous and superficial basal cell carcinomas. Her role is to provide information and support to patients both during and after treatment of skin cancer. She is also the Skin Cancer Team Co-coordinator. Tel: 01302 366666 ext 3830.

The service provides:

- continuity of care for patients referred to other hospitals for the treatment of skin cancer
- clinical care and support for patients and carers in the outpatient department
- all nurses are involved in education for patients including health promotion issues.

### ***Contact numbers***

Bassetlaw District General Hospital, Tel: 01909 500990 ext 2439  
Doncaster Royal Infirmary & Montagu Hospital, Tel: 01302 366666 ext 3830.

## ***Skin Cancer Services - Support Groups***

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**BACUP**, 3 Bath Place, Rivington Street, London EC2A 3JR. Freephone 0808 800 1234 or visit the website at [www.cancerbackup.org.uk](http://www.cancerbackup.org.uk)

**Cancerlink**, 11-21 Northdown Street, London N1 9BN. Tel: 020 784 07840. A self-help and support groups line: 020 784 07840.

**The Wessex Cancer Trust's Marc's Line**, Marc's Line Resource Centre, Dermatology Treatment Centre, Level 3, Salisbury District Hospital, Salisbury SP2 8BJ. Tel: 01722 415071 or visit the website at:  
<http://www.k-web.co.uk/charity/wct/wct.html>

## **UPPER GASTRO-INTESTINAL CANCER SERVICES**

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Referrals that meet the guidelines below should be faxed through to fax no: 0800 169 5278 until this is available on Choose & Book.

### **Urgent referral**

- Dysphagia – food sticking on swallowing (any age)
- Dyspepsia at any age combined with one or more of the following ‘alarm’ symptoms and for which there is no other likely explanation:
  - weight loss
  - iron deficiency/anaemia
  - nausea and vomiting
  - Early satiety
  - Loss of appetite
- Dyspepsia in a patient aged 55 years\* or more with at least one of the following ‘high risk’ features:
  - Onset of dyspepsia less than one year ago
  - Continuous symptoms since onset
- Dyspepsia combined with at least one of the following known risk factors:
  - family history of Upper GI cancer in more than two first degree relatives
  - Barrett’s oesophagus
  - Pernicious anaemia
  - Peptic ulcer surgery over 20 years ago
  - known dysplasia, atrophic gastritis, intestinal metaplasia
- jaundice, where malignancy seems likely
- upper abdominal mass.

## **Upper Gastro-intestinal Cancer Services - MDT Team**

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Lead Clinician	Dr R Bolton	01302 366666 ext 3374
Physician Gastroenterologists	Dr R Bolton Dr R Dawood Dr J Sayer Dr G Hill	01302 366666 ext 3374 (Secretary 3401) 01909 500990 ext 2755 01302 366666 ext 3646 01302 366666 ext 3521
Designated Upper GI Surgeons	Mr G Jacob Mr J Bagley Mr C Kelty	01302 366666 ext 6118 01302 366666 ext 6126 01302 366666 ext 6117
Histopathologist	Dr G Kurien	01302 366666 ext 6353
Radiologists	Dr J Mackinlay Dr J Howard	01302 366666 ext 3312 01909 500990 ext 2201
Oncologist, Weston Park Hospital	Dr J Wadsley	0114 2265744
Nurse Specialist	Ms Y Elmore Ms J Turner	01302 366666 ext 4722 01302 366666 ext 4722
Palliative Care Team, DRI	Ms T Blenkinsop	01302 366666 ext 3142/3744
MDT Co-ordinator	Ms J Davies	01302 366666 ext 4604
<b><u>Non Core Members</u></b>		
Consultant Physicians	Dr G James Mr Al Najar	01302 366666 ext 3751 01302 366666 ext 3653
Histopathologists	Dr A Verghese	01302 366666 ext 6354
Radiologists	Dr J Howard	01909 500990 ext 2201
Consultant Oncologist	Dr S Pledge	0114 2265070
Pre-admission assessment co-ordinator	Ms C Bacon Ms C McClay	01302 366666 ext 6394

**Upper Gastro-intestinal Cancer Services Pre-Admission Assessment  
Co-ordinator - Doncaster**

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The Upper GI Cancer Nurse Specialist aims to ensure that patients diagnosed with upper gastrointestinal malignancies receive the highest standard of care and have access to all the support and information they require at the various stages throughout their journey. This services is 'patient centred' and take into account the views and needs of the patient and their carer.

Chris Bacon and Catherine McClay are the Pre-Admission Assessment sisters.

Their roles are to:-

- perform Pre-admission assessments on all patients undergoing GI/Colorectal procedures
- their aim is to reduce peri-operative morbidity and mortality by identifying those who require further investigation prior to surgery
- facilitate development in the GI/Colorectal Pre-admission clinic
- continually update in terms of training and skill development
- develop generic guidelines, protocols and documentation for use in the pre-admission clinic
- act as a Trust resource
- provide information with other members of the MDT.

## ***Upper Gastro-intestinal Support Groups***

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**Cancer Support Group** - This group provides an opportunity for cancer patients, their families, friends, carers, healthcare and other professionals to meet in an informal and friendly setting to share experiences, support and encourage each other. Meetings are held on the first Wednesday of every month from 6.30 to 8.00 pm in the Boardroom, Gate 4, Doncaster Royal Infirmary. For further details please ring Doncaster 01302 366666 ext 6331 or 4722.

**BACUP** 3 Bath Place, Rivington Street, London EC2A 3JR. This is a national charity providing information and counselling for people with cancer, their families and friends. The lines are staffed by specialist nurses, 0808 800 1234. The lines are open Monday to Thursday 10.00am – 7.00pm and Friday 10.00am – 5.30pm, or visit the website at [www.cancerbackup.org.uk](http://www.cancerbackup.org.uk).

**Oesophageal Patient Association** - help new patients and their families to cope with any difficulties arising as a result of treatment, giving support and encouraging them to achieve a good quality of life. Tel 0121 704 9860 from 9.00am – 7.00pm Monday to Friday or visit the website [www.opa.org.uk/info.htm](http://www.opa.org.uk/info.htm).

**Macmillan Cancer Relief** - Macmillan Cancer Support improves the lives of people affected by cancer. We provide practical, medical, emotional and financial support and campaign for better cancer care. Tel 0808 800 2020 or visit the website [www.macmillan.org.uk](http://www.macmillan.org.uk).



## **UROLOGICAL CANCER SERVICES**

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Patients whose symptoms meet the guidelines below should have appointments booked via Choose & Book, with an electronic referral letter attached, onto either the 2WW Haematuria Clinics or the 2WW General Urology clinics held at Doncaster Royal Infirmary and Bassetlaw District General Hospital.

### **General recommendations**

A patient who presents with symptoms or signs suggestive of urological cancer should be referred to a team specialising in the management of urological cancer, through the two week wait system.

### **Specific recommendations**

The NICE Clinical Guideline 27 – 2WW Guidelines Quick Reference provides relevant information to enable appropriate referral of patients with a suspicion of a urological cancer.

## ***Urological Cancer Services – MDT Team***

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Lead Clinician	Mr J Leveckis	01302 553224
Urologists	Mr R Avill Mr J Leveckis Mr I Townend Mr J K Darrad Mr K RaviShankar	01909 500990 ext 2256 01302 553224 01302 553224 01302 381363 01302 553224
Oncologist	Dr C Ferguson	0114 226 5077
Histopathologist	Dr A Verghese	01302 366666 ext 4210
Radiologist	Dr C Merrill	01909 500990 ext 2137
Specialist Nurses	Ms T Soar Ms J Horseman	01302 553222 01302 553222
MDT Co-ordinator	Ms R Cadle	01302 366666 ext 3044
<b><u>Non Core Members</u></b>		
Histopathologist	Dr G Kurien	01302 366666 ext 6353
Radiologist	Dr P Stannard	01302 366666 ext 2358
Urology Nurse Manager	Sister J Bassindale	01302 366666 ext 3339
Macmillan Nurse	Ms T Blenkinsop	01302 366666 ext 3242
Stoma Nurse	Ms C Brown	01302 366666 ext 3141
Social Workers	Mr G Paddock	01302 366666 ext 4057
Occupational Therapist	Ms A Fitch	01302 366666 ext 3027

***The Service***

The lead nurses are registered general nurses who specialise in caring for patients who have cancers of the urinary system. They have extended their education to a higher level to obtain the knowledge to enable them to provide a quality service for the patients who have cancer of the urinary system.

The lead nurses work closely with the urologists and are available in all urology/oncology clinics held within the outpatient department. They are there to discuss the patient's diagnosis and treatment options and to offer advice, support and counselling to the patient and their family.

Within their role of lead nurse they undertake nurse led clinics; these are mainly prostate cancer follow up clinics and a prostate cancer treatment clinic. This involves assessing the health of the patients and administering the prescribed treatment required, and also providing continuous support and advice during the patient's cancer journey. The lead nurse also provides an outpatient chemotherapy service. This involves administering intravesical bladder chemotherapy at Doncaster and Bassetlaw Hospital.

The lead nurse is a constant support for the patient and family during the pre and postoperative stages of their cancer journey.

Following the patients discharge from hospital the lead nurse is a point of contact for support, guidance and as a referral agent if necessary.

***Contact number***

Tina Soar and Julie Horseman, Urology Suite, Doncaster Royal Infirmary  
Tel: 01302 366666 ext 6122.

## ***Urological Cancer Services - Support Groups***

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### **Urostomy Association**

Secretary, Doncaster branch (also covers Bassetlaw): Jenny Talbot  
Tel: 01302 781444.

Local meetings are held quarterly on Saturday afternoons in the Urology Suite at Doncaster Royal Infirmary. For further details contact Sister, Urology Suite  
Tel: 01302 366666 ext 3999.

### **Prostate Cancer Charity**

3 Angel Walk

LONDON, W6 9HX

Help line: 0845 300 8383

Finding ways to improve the care and welfare of people whose lives are affected by prostate cancer. Free information leaflets and a telephone help line manned by counsellors. A network of self-help groups.

### **Prostate Cancer Support Association (PSA)**

Stonywood

Beechcroft

Chislehurst

Kent

BR7 5DB

National Helpline: 9845 601 0766

Local support run by, and for, men living with prostate cancer and their families. Information on treatments and their possible effects. Telephone contact to share information, experience and fellowship.

### **Prostate Help Association**

Philip Dunn

PHA

Langworth

LINCOLN, LN3 5DF

Answers queries and provides newsletters, a support network and a book on prostate cancer. Two first class stamps appreciated.

Cancer Support Group, provides the opportunity for cancer patients, their families, friends, carers, healthcare and other professionals to meet in an informal and friendly setting to share experiences, support and encourage each other. Meetings are held on the first Wednesday of every month from 6.30pm - 8.00pm in the Boardroom, Gate 4, Doncaster Royal Infirmary. For further details contact: Doncaster 01302 366666 ext 3143 or 3324.

## Allied Health Professionals

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Allied Health Professionals are various health care professionals who work with cancer patients and their carers to help patients be as independent as they can be, at any stage of their illness.

They include:

- Occupational Therapists
- Physiotherapists
- Speech and language therapists
- Dietitians
- Radiographers
- Social workers.

They work in a variety of settings. Their roles are described, along with contact numbers in the following sections.

### Occupational Therapists (OTs)

OTs treating patients with cancer can work in hospitals, hospices, day care units and in the community. They can help plan for discharge home from hospital/hospice or maintain people in their own homes. OTs can provide specialist advice in adapting lifestyle, relaxation, energy conservation, time management and goal setting. They can show easier ways to manage routine tasks, eg getting dressed, or prescribe equipment or adaptations to assist, eg raised toilet seats, stair rails, wheelchairs or hoists. They can offer advice to patients and carers on moving and handling, comfort and positioning, larger adaptations, eg stairlifts or re-housing to more suitable accommodation. OTs assess patients in their everyday activities of daily living and personal care, domestic tasks, transfers, mobility and social activities, taking into consideration their physical, cognitive and perceptual function.

### Doncaster area

Community	DMBC Adult contact team Tel: 01302 737391 Fax: 736939 <a href="http://www.onlinereferrals.co.uk">www.onlinereferrals.co.uk</a>
Mexborough area (Community Rehab):	Dearne care Tel: 01709 570868 Fax: 570235
Mexborough Montagu Hospital	Tel: 01709 321117
Doncaster Royal Infirmary	Tel: 01302 381325/366666 ext 3027
St Johns Hospice (Palliative Care)	Tel: 01302 796713 Fax: 796713

### For Bassetlaw area

Community Duty Officer 9.00am -12:00 noon Service users contact	Tel: 01909 535568
Worksop	Tel: 01909 533713
Retford	Tel: 01777 713800

Bassetlaw District General Hospital

Tel: 01909 502314

Fax: 01909 502317

Bassetlaw Hospice patients and  
Retford area (Community Rehab)

Tel: 01777 274433

### **Physiotherapists (PTs)**

Physiotherapists working with cancer patients may work in the hospital, day care units and hospice ward, or in the community. The team includes physiotherapists and assistants. Physiotherapists assess mobility and provide suitable walking aids to help patients remain safe and independently mobile wherever possible. They also assess joint range and muscle strength, and teach patients specific exercises to help maintain, or, if possible improve, muscle strength and range of movement to help patients continue to be as active as they can be, whatever stage of the illness they are at. Helping patients find comfortable positions and teaching their carers how to help move and handle better are also a physiotherapists' role. Physiotherapists can help patients with chest clearance techniques and teach them relaxed breathing positions to help manage breathlessness. Ordering wheelchairs and orthotics, such as drop foot splints and collars are also part of the physiotherapist's role. Physiotherapists use a range of skills to help with pain control, including electrotherapy, heat/cold, TNS, positioning and manual therapy.

#### **Doncaster area**

Doncaster Royal Infirmary

East wards

Tel: 01302 366666 ext 3810

Orthopaedics

Tel: 01302 366666 ext 4007

Patients

Tel: 01302 366666 ext 3135

Community

Tel: 01302 381411

Hospice

Tel: 01302 796713

Tickhill Road

Tel: 01302 796458

Mexborough area

Mexborough hospital

01302 366666 ext 5626

Bassetlaw area

Out patients/ main

Physiotherapy Department

01909 500990 ext 6113/2494

If you are unsure which physiotherapist number you need Tel: 01302 553135 or DRI Tel: 01302 366666 ext 3135 and they should be able to advise you.

### **Speech and Language Therapists (SALTs)**

SALTs are specialists in communication and swallowing. These may be affected by cancer involving the structures of the brain, head, neck and throat, including laryngectomy and also by its' subsequent treatment. Changes in intelligible speech and voice are common after surgery or re-construction of oral structures. Language is often impaired following brain tumour, where patients may not be able to speak, read or write. SALTs work to assess, diagnose and develop packages of care to maximise the potential of any patients that are referred to them. Rehabilitation is undertaken within a multi-disciplinary team setting. This may involve working directly on the impairment, eg articulatory/language or swallowing exercises, teaching patients surgical voice restoration techniques following laryngectomy or

developing compensatory techniques, eg changing food consistencies, giving alternate communication strategies, communication aids / charts etc.

Bassetlaw Tel: 01909 502313

Doncaster Tel: 01302 366666 ext 3178

#### **Section 4**

Doncaster and Mexborough Tel: 01302 366666 ext 4110

Bassetlaw  
Bassetlaw District General Hospital Tel: 01909 502773

#### **Dieticians**

Dietitians are frequently involved in the care of patients with cancer. Many patients suffer from poor appetite and subsequent weight loss which can affect their physical and mental well-being. Appropriate dietary advice can help to minimise these symptoms and help to improve the patient's response to treatment and quality of life.

The dietitian undertakes a nutritional assessment and tailors advice depending on the patient's medical condition, ability to eat, treatment plans, prognosis, social circumstances and dietary preferences. Nutritional intervention can involve advising on food fortification, texture modification, the appropriate use of different dietary supplements and devising interal tube feeding regimes. Referrals are accepted from trained medical and nursing staff and patients are seen in hospital, clinics, care homes, the hospice or their own homes.

#### **Radiographers**

Whilst training Radiographers specialise and become either a therapeutic or a diagnostic radiographer.

A **Therapeutic** Radiographer uses precisely targeted doses of radiation to treat cancer. The radiographer is usually involved in every aspect of the radiotherapy treatment, including pre-treatment preparation planning, the delivery of the radiation and the immediate follow up. Therapeutic radiographers are based at specialist radiotherapy hospitals such as at Weston Park in Sheffield.

A **Diagnostic** Radiographer produces detailed images of what is happening inside the body. The images are used to diagnose disease or monitor treatment success, X-rays ultrasound scans, CT scans and MRI scans are all different methods which the radiographer may use to examine the body. Diagnostic radiographers work within all general and district hospitals. Due to the specialist equipment needed for some examinations, such as MRI, these are usually only sited in one hospital within an area.

All radiographers understand the anxiety and distress that cancer patients and their carers may feel at any stage of their diagnosis, treatment or follow up care.

Radiographers will happily take the time to discuss any concerns that cancer patients or their carers have about any of the procedures they are about to undergo. As far as is possible, radiographers will try to adapt their examinations to meet any physical constraints that individual patients may have.

DRI – X Ray Tel: 01302 553117

Mexborough Montagu Hospital – X Ray      Tel: 01709 321163

Bassetlaw District General Hospital      Tel: 01909 500990

Weston Park Hospital, Sheffield      Tel: 0114 2265000

### **Social Work**

Doncaster – known as: Social Care, Healthier Communities and Vulnerable People Neighbourhoods, Communities and Children’s Services (NCCS)

Bassetlaw – known as: Adult Social Care and Health

Social Work staff work with cancer patients (service users) in the community, hospitals and hospices. They can assess for help with personal care, sitting services, day care, meals at home, respite care and long term care. They can discuss whether a person prefers to receive help from Adult Care and Health providers or receive monies (direct payments) to purchase their own care.

They also offer and, if required, undertake assessments of carers, to enable them to have the respite and support they need. They can put service users in touch with appropriate agencies with regard to benefits, Disability Living Allowance, Attendance Allowance, etc.

They give on-going support and regularly review the needs of service users. They work closely with District Nursing teams and Macmillan Nursing staff and the mutli disciplinary team of doctors and nurses at the hospice / hospital.

Part of the social work role is to work as part of MDT in assessing people’s continuing care needs.

### **Bassetlaw area:**

County Worksop	Tel: 01909 533713
County Retford	Tel: 01777 713800
Queens Buildings, Worksop	Tel: 01909 535602
Bassetlaw District General Hospital	Tel: 01909 500990

### **Doncaster area:**

Adult Contact team for clients in community Tel: 01302 737391

DRI Social Care Dept (Adults)

for clients in DRI

Tel: 01032 366666 ext 3652

Sue Hinton – [sue.hinton@doncaster.gov.uk](mailto:sue.hinton@doncaster.gov.uk)



## **SPECIALIST PALLIATIVE/SUPPORTIVE CARE SERVICES**

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### ***'Triggers' for referral to the specialist palliative/supportive care service***

The following guidance has been designed to assist in the timely and appropriate referrals for patients with malignant disease or terminal illness for supportive care, when complex and intractable needs are present or anticipated:

- patients with problematic symptom management needs eg. pain, nausea, vomiting, constipation, breathlessness and fatigue
- patients or their carers requiring psychological support, including assessment and management of complex needs. This might be at any stage, from diagnosis to death and bereavement
- staff requiring support in order to care effectively for this patient group eg continually dealing with angry family members or a traumatic death on the ward etc
- staff support/patient advocate in decision making regarding ethical or end of life issues.

The above services can be delivered either directly by assessing the need and/or providing care to patients and families or indirectly, by advising supporting and empowering primary carers on management of specific problems.

## ***Palliative Care – MDT Team***

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Lead Clinician	Dr A Carey	01302 796666
Macmillan Specialist Palliative Care Nurses	Ms T Blenkinsop Ms S Salmon Ms D Cordall	01302 553142 01302 553142 01909 500990 ext 2981
<b><u>Non Core Members</u></b>		
Acting Medical Director St John's Hospice	Dr D Graham	01302 796666
Macmillan IPOC Lead Macmillan IPOC Nurse	Faye Witton Anne Rowe	01302 366666 ext 3744 01302 366666 ext 3744
Chaplains DRI	Rev C Smith Rev L Edwards	01302 366666 ext 6484
Chaplain BDGH	Rev M Burton Rev J Allen	01909 500990 ext 2846
Upper GI Nurse Specialist	Ms Y Elmore Ms J Turner	01302 366666 ext 4722
Breast Care Nurse Breast Care Nurse	Ms S Rousell Ms J Burden	01302 366666 ext 3926 01909 500990 ext 2328
Head & Neck Specialist	Ms J Ryles	01302 3666666 ext 6331
Senior Sister Liaison	Ms C Jackson	01302 366666 ext 3613
Hospital Social Worker BDGH	Ms J Nicholls	01909 500990 ext 2805
Hospital Social Worker DRI	Ms S Hinton	01302 366666 ext 3654
Dietician	Ms M Mathias	01302 366666 ext 4109
Community Liaison	Ms G Barlow	01302 366666 ext 3613

***The service***

Advise on pain and other symptom management problems.

Attend those patients or their relatives requiring informed support at time of diagnosis/recurrence.

Support over and above what primary carers can provide, where there are assessed complex needs.

Provide appropriate staff support in continuing the effective caring for the above patient group.

Not all patients with malignant disease or other life-threatening illness will require intervention by a Macmillan nurse.

***Who to refer***

Patients with a malignant disease or other life-threatening illness, with complex symptoms and/or psychosocial needs.

***How to refer***

Referrals will be accepted from health professionals, patients and their carers, by telephone, letter or referral form. (Symptom management referrals will be with the full knowledge of the patient's doctor).

***Contact numbers***

Doncaster Community Macmillan service Tel: 01302 796650 (answerphone out of hours)

Doncaster Royal Infirmary Macmillan Service Tel: 01302 553142 (answerphone out of hours)

Bassetlaw Hospital Macmillan service Tel: 01909 500990 ext 2981 (answerphone out of hours)

Bassetlaw Community Macmillan Services 01777 274466

## ***Marie Curie Nursing Service - Bassetlaw***

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### ***The service***

The aim of the Marie Curie Nursing Service is to help and support patients with advanced cancer be cared for at home, and to relieve and support their carers. The Marie Curie Nursing Service complements and enhances, but is not a substitute for the District Nursing Service.

### ***Who to refer***

Patients with advanced cancer whose wish is to be cared for at home. Carers who require respite and support to enable them to continue in this caring role.

### ***How to refer***

Referrals for Marie Curie will be accepted from district nurses, or an authorised substitute (this includes Macmillan or other specialist nurses). Referrers are respectfully reminded that Marie Curie Nursing Service is a planned service and cannot ordinarily provide emergency care.

**Contact:** Single Point of Access, Retford Hospital, tel: 01777 274422  
7 days a week 7.00am – 9.00pm.

## ***The Doncaster and Bassetlaw Macmillan Mobile Lymphoedema Service***

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A new service for patients suffering from Lymphoedema has been launched. The mobile service has three specially trained staff, supported by a physiotherapist and volunteers. The mobile unit will allow more patients and carers to use the service near their homes, which is what patients prefer. It is based at St John's Information and Education Centre, Weston Road, Balby.

The service offers

- comprehensive individual management plan for patients with secondary Lymphoedema within the Doncaster and Bassetlaw District
- patients with primary Lymphoedema may be considered
- education programme for patients
- education programme for health care professionals
- advice, information and support to patients, their carers and families and health care professionals.

The service is now accepting referrals and a clinic is held in St Johns' Hospice. To ensure easy access and equity of care, clinics will be set up around the district.

The contact for the service is: Vanessa Whaley, St Johns Information Centre, Weston Road, Balby, Doncaster. Telephone number 01302 796670. Contact times 8.30am – 4.30pm Monday to Friday.

All referrals to be directed to St John's Information Centre.

## ***Chaplaincy Service – Doncaster Royal Infirmary***

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### ***The service***

The chaplaincy team is available at all times to provide spiritual care and general support, sacramental ministry, prayer and emotional support for everyone, including those living with cancer, their relatives and staff. Members of the team are available to listen and talk. In the chapel, which is situated in the basement, an Intercessory Service is held on Tuesdays at 7.15pm, and Holy Communion is celebrated on Sundays at 11.00am.

A separate prayer room, with adjoining ablution facilities, is available for Muslims.

The chaplaincy team is part of the multi-disciplinary approach to healthcare. The team is made up of Anglicans, Roman Catholics and Methodists. The team can call upon the services of every Christian denomination, and has resources to access local leaders of all faiths.

For emergencies at any time, please ring the switchboard, 01302 366666, and ask the operator to page the on call chaplain.

### ***Contact:***

**Rev. Clive Smith**, Trust Chaplaincy Manager. Tel: 01302 381484 (Direct dial) or page via switchboard, 01302 366666. Email: [clive.smith@dbh.nhs.uk](mailto:clive.smith@dbh.nhs.uk)

**Rev. Lloyd Edwards**, Chaplain. Tel: 01302 381484 (Direct dial) or page via switchboard, 01302 366666. Email: [lloyd.edwards@dbh.nhs.uk](mailto:lloyd.edwards@dbh.nhs.uk)

## ***Chaplaincy Service – Bassetlaw District General Hospital***

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### ***The service***

The chaplaincy team is available at all times to provide spiritual care and general support, sacramental ministry, prayer and emotional support for everyone, including those living with cancer, their relatives and staff. They operate across religious and denominational boundaries and with those of no religion. Members of the team are available to listen and talk. The chapel is on the main corridor, opposite the maternity ward. Holy Communion is celebrated in the chapel on Sundays at 11.00am. Volunteers are available to escort patients to the Sunday service. Roman Catholic Mass is celebrated on the first Thursday of every month at 4.30pm. Prayer and Holy Communion are given at the bedside for those unable to come to chapel. The chapel is always open for private prayer and reflection, or for those who simply need a quiet space.

A separate prayer room, with adjoining ablution facilities, is available for Muslims. Friday prayers are said in the chapel.

Chaplains are part of the hospital multi-disciplinary team. The team is made up of Methodists, Anglicans and Roman Catholics. The team can call upon the services of every Christian denomination, and has resources to access local leaders of all faiths.

For emergencies at any time, please ring the switchboard, 01909 500990, and ask the operator to page the on call chaplain.

### **Contact Numbers**

**Rev. Meg Burton**, Lead Chaplain. Tel. 01909 502846 (Direct Dial)  
or page via switchboard, 01909 500990. Email: [meg.burton@dbh.nhs.uk](mailto:meg.burton@dbh.nhs.uk)

**Rev. Jackie Allen**, Assistant Chaplain. Tel. 01909 502846 (Direct Dial)  
or page via switchboard, 01909 500990. Email: [jackie.allen@dbh.nhs.uk](mailto:jackie.allen@dbh.nhs.uk)

### **Chaplaincy Service – Mexborough Montagu Hospital**

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#### **The Service**

The chaplaincy team is available at all times to provide spiritual care and general support, sacramental ministry, prayer and emotional support for everyone, including those living with cancer, their relatives and staff. They operate across religious and denominational boundaries and with those of no religion. Members of the team are available to listen and talk. Prayer and Holy Communion are given at the bedside.

A multi-faith room is available for private prayer and reflection, or for those who simply need a quiet space. Ablution facilities are available for Muslims. If you wish to use the prayer room, please contact the General Office or ask a member of the ward nursing staff.

Chaplains are part of the hospital multi-disciplinary team. The team is made up of Methodists, Anglicans and Roman Catholics. The team can call upon the services of every Christian denomination, and has resources to access local leaders of all faiths.

A chaplain is on site all day Wednesday, and Friday and Sunday mornings.

For emergencies at any time, please ring the switchboard, 01302 366666, and ask the operator to page the on call chaplain.

#### **Contact Numbers**

**Rev Meg Burton**, Lead Chaplain. Telephone 01909 502846 (Direct Dial)  
or page via switchboard, 01909 500990. Email: [meg.burton@dbh.nhs.uk](mailto:meg.burton@dbh.nhs.uk)

**Rev Lloyd Edwards**, Chaplain. Tel: 01302 381484 (Direct dial)  
or page via switchboard, 01302 366666. Email: [lloyd.edwards@dbh.nhs.uk](mailto:lloyd.edwards@dbh.nhs.uk)

## ***Bereavement Care – Bassetlaw***

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### ***The service***

Bassetlaw Bereavement Care offers support and practical assistance to bereaved people, both within Bassetlaw Hospital and in the community.

Help with practical aspects of bereavement is available to relatives. This would include information on funeral arrangements and contacting the Registrar of Deaths or the Coroner. An information booklet is given to relatives. Relatives are also made aware of the additional community one-to-one support available to anyone experiencing difficulties relating to a death. The type of support and the length of contact are variable and dependent upon the needs of the client. Visiting usually takes place in the client's own home, or arrangements can be made to meet in a suitable venue. All enquiries are dealt with in a confidential manner.

Bassetlaw Bereavement Care offers training in bereavement awareness to both individuals and organisations, and in addition maintains a comprehensive library of books, leaflets and audio/video material.

The Hospital Chaplain is on call 24 hours a day to support a newly bereaved family within the Hospital.

### ***How to refer***

By telephone or letter.

### ***Contact address/number***

Bassetlaw Bereavement Care, Bassetlaw Hospital, Worksop, S81 0BD.  
Tel: 01909 502779 (direct line) or 01909 500990 ext 2779  
Contact: Trisha Read  
Hospital Chaplain out of hours via the switchboard.

## ***Bereavement Service - Doncaster***

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### ***The service***

The service:

The bereavement service is managed by the Patient Advice and Liaison Service Manager. A Bereavement officer is available to advise relatives regarding the practical aspects of bereavement, which may include information on how to begin funeral arrangements and how to contact the Registrar of Deaths or the Coroner.

A relatives room is available and staffed by volunteers who can give further advice regarding the above when relatives attend to collect the notification of death certificate.

A chaplain is available and on call 24 hours a day to support the bereaved.

Contact:

The bereavement office between 8am and 3pm Monday to Friday (excluding Bank Holidays) 01302 366666 ext 3168. Hospital Chaplain, out of office hours please call 01302 366666 and request switchboard to contact Chaplain on call.

## ***Cedar House, Bassetlaw Hospice***

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'Working with the community to help people with cancer and terminal illness.'

### ***The service***

- the hospice concept is much more than a building, it offers a special kind of holistic care for people suffering from life limiting illnesses
- six bedded inpatient unit provides symptom management, psychological support, respite and final phase care, providing 24hr specialist care - pain and symptom management/respite care for carers
- The Day Hospice provides extensive support for patients and carers, professional advice, a bathing service and a range of complementary therapies within relaxed and friendly surroundings
- Domicillary Aromatherapy provided within patients own home by qualified therapists with many years experience working within the field of palliative care. This service may also be provided for carers.

Attached to the Hospice service is the

- GpSI Service (General Practitioners with a Special Interest in Palliative Care/ both hold a Diploma in Palliative Care). This is provided by two Specialist General Practitioners providing advice, support and educational opportunities to staff working within both Primary and Secondary care
- Community Macmillan Service – providing specialist advice to patients, carers and health and social care professionals
- Care Home Support – Specialist advice to the Care Home Sector to support staff in meeting the palliative care needs of patients
- Specialist Care Nursing service and Marie Curie – Providing practical nursing support for patients within their own homes.

### ***How to refer***

By telephone, fax, letter or referral form.

**Contact number** 01777 869239



## ***St John's Hospice, Doncaster***

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### ***The service***

- inpatient unit providing patients with pain/symptom management, psychological support and terminal care
- day care providing a therapeutic and social environment, assisting patients to cope with their illness
- 'Hospice At Home' service to enable terminally ill patients to remain at home if that is what they wish. Provide planned respite to allow carers to take a break or provide companionship to those living alone
- care together which provides support for family and carers
- the mobile lymphoedema service can also be accessed via the hospice.

### ***Who can refer***

Primary Health Care Teams, Hospital Liaison Teams, Macmillan Nurses and Social Workers.

### ***How to refer***

Telephone or referral form.

### ***Contact number***

Inpatient referrals Tel: 01302 796666, or via fax 01302 796660

## ***St John's Hospice, Doncaster - Referral to Daycare***

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### **Criteria for referral to St. John's Hospice Palliative Daycare**

Patients referred to St John's Hospice Palliative Daycare must have a diagnosis of advanced disease, primarily cancer, but other life threatening diseases will be considered.

Patients cannot be accepted for social reasons alone.

For a patient to receive maximum benefit from Daycare they must need one or more of the following:

- nursing advice, physiotherapy and occupational therapy which complements the care they receive from home
- an environment which increases their confidence and maintains their independence
- psychological support and a creative environment to enable them to find expression for thoughts and emotions
- complementary therapy, i.e. relaxation, massage, reflexology or aromatherapy
- some time away from their carer.

Patients may be referred to the Daycare unit from the Palliative Care Team, hospital or community. If the patient is new to the service a referral form is required and the patient's General Practitioner must be aware of the referral.

All referrals made to St John's Hospice Palliative Daycare will be discussed at the referrals meeting. Once the team have agreed that the patient meets the criteria and would benefit from attending Daycare, the person and carer concerned will be invited to visit the Daycare unit.

The patient's wishes must be considered and their agreement obtained prior to making the referral.

The person referred must be able to tolerate a journey to and from Daycare in a car or mini-bus.

The Daycare Leader reserves the right to take the final decision on a patient's suitability for Daycare

### ***Contact number***

St John's Hospice, Doncaster Tel: 01302 796666.

## ***St John's Information and Support Centre***

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St John's Information and Support Centre provides information, advice and guidance to help people affected by Cancer and other life threatening illnesses. They support patients their carers and their families and can help with finding information about a disease, advice on claiming benefits, access to stress relieving complementary therapies, emotional support and counseling.

It is a pop in centre open Monday to Friday 9.30 am - 4.00 pm. If anyone would like to book an appointment with a Centre Advisor please call the help desk on 01302 796853.

St John's Information & Support Centre  
Weston Road  
Balby  
Doncaster  
DN4 8JS

## ***St John's Hospice, Doncaster: Hospice at Home Service/ Marie Curie Service***

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The aims of the service are to:

- enable terminally ill patients to remain at home or be discharged from hospital or hospice if that is what they wish
- enhance and complement already existing services and community support
- provide planned respite to allow carers to take a break (day or night).

This service is designed to supplement, not replace, District Nursing and Social Services Care.

Referral criteria:

- a diagnosis of cancer which is currently active and contributing to their nursing needs
- if possible, patients should be aware of their diagnosis and consent to the referral
- non-cancer patients may be referred for care during last days of life but cannot be offered longer term respite care
- patients and carers must want to remain at home.

Patients will continue to be monitored by primary health care teams and where appropriate, hospice services.

Referrals may be made by:

- Macmillan nurses
- Community nursing teams
- Primary health care teams
- Social workers
- Hospital and Hospice.

A qualified nurse from the hospice at home team will usually make a home visit to assess care needs prior to offering care. Exceptions can be made for urgent night sits when the assessment may take place at a later date.

To make a referral:

- telephone the Hospice at Home Team at St John's Hospice on 01302 796677 or 01302 796666
- fax a referral form available from St John's Hospice on 01302 796660
- send a referral form to Hospice at Home Team, St John's Hospice, Weston Road, Balby, Doncaster, DN4 8JS.

No charge is made for the Hospice at Home Service.

## ***Specialist Care Support Team - Bassetlaw***

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### ***The service***

- provides short-term additional nursing support to patients in their own home
- gives respite for carers, day or night, to allow them much-needed rest
- is intended to work closely with, and complement, the Marie Curie Nursing Service in Bassetlaw.

### ***Who to refer:***

- patients in Bassetlaw, who are known to have progressive/terminal illness, inclusive of cancer and non-cancer pathology, who wish to be cared for at home
- those in need of short-term intensive support to cover unexpected carer illness or avoid unwanted hospital admission
- patients whose carers need respite, regular or periodic, day or night.

As far as possible the involvement of the Specialist Care Support Team must be planned rather than a crisis intervention.

### ***How to refer:***

District nurses/Macmillan nurses can refer to the service

- 7 days a week, 7.00am – 9.00pm to Retford Hospital on 01777 274422
- Out of hours contact 0844 412 1104

## ***Bassetlaw Primary Care Trust Specialist Care Support – Night Services***

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### ***The service***

A team of nurses dedicated to night duty, accountable to a Senior Nurse. The team consists of 3 Registered General Nurses 'E' Grade and 3 Community Support Assistants. There will be 1 RGN and 1 HCSW on duty each night from 7.45pm – 7.00am hours.

### ***Aims and Objectives of the Service***

The aim of the service is to provide 24 hours nursing care for patients in their own homes and prevent unnecessary admission to hospital. The objectives of the Night Service are to:

- ◆ provide a service for people in crisis, who would otherwise be unable to remain safely in their own home, due to nursing needs
- ◆ prevent unnecessary admissions to hospital for patients who meet the criteria for the Night Nursing Service (blocked catheters, syringe drivers, minor skin flaps, complex leaking wounds, pain relief, palliative care support, terminal care)
- ◆ provide 24 hour nursing care
- ◆ provide on-going support to carers
- ◆ facilitate early discharge of patients, following hospice or hospital admission.

### ***Who to refer:***

The service is for all patients who are registered with a General Practitioner within the Bassetlaw PCT. All patients who are referred to the Night Service must have had a full assessment from the referring professional and meet the criteria for the service.

### ***How to refer:***

Referrals for the service will be accepted from District Nurses, Rapid Response, General Practitioners, Hospice, Macmillan Nurses and Social Services.

These will be taken 7 days a week from 7.00am – 9.00pm via the Single Point of Access at Retford Hospital, telephone 01777 274422, fax 01777 709332. Out of hours referrals will be taken via the switchboard at Bassetlaw District General Hospital, tel 01909 500990.

Night nurses can refer to the District Nurse on days, any patient who they believe requires a daytime visit or full assessment. This will be actioned upon by the appropriate District Nursing Team within 48 hours. However, if the patient is terminally ill, this will be within 24 hours.

### ***Twilight Nursing Service***

This service is for home visits between the times of 4.00pm and 9.00pm, seven days a week. Taking referrals from the District Nursing service, Case Managers, Macmillan Nurses, and specialist Support Practitioners. Telephone 01777 274439

### ***Specialist Support Practitioners (Out of Hours)***

Appointments are made for home visits via GP practice calls diverted to Call Handling and Triage Centre between the times of 6.00pm and 8.00am, seven days a week. Telephone 01777 274520.

## ***Bluebell Wood Children's Hospice***

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Bluebell Wood Children's Hospice Service available to help children with life-limiting conditions together with their families from South Yorkshire, North Nottinghamshire, North Derbyshire and part of North Lincolnshire. The hospice will service a population of 12 million. It is situated on Cramfit Road, North Anston Tel: 01909 517369.

The Hospice aims to provide a 24 hour/7 days a week service which is flexible, high-quality and child-focused. The care provided is holistic and will meet the needs of the children and families providing respite, palliative and terminal care within the hospice or community. The hospice will work alongside and in partnership with all the agencies involved with the children and their families.

The medical and care staff will have expertise in symptom control for a wide range of disorders which will be managed either at the child's own home or at the hospice. The care team will be willing to help in emergency situations that can arise in families which will include the offer of practical and emotional support to families at home if this is something that they prefer. A sibling support group has been established with an e-mail helpline for brothers and sisters.

Support will be offered to the child as well as the whole family during the end of life phase of the child's condition. Funeral and on-going bereavement support for the whole family including siblings is a natural extension of care and would extend for as long as the families need after their child has died.

Anybody can refer a child to Bluebell Wood, child, parent or professional from health, social care and education. To refer a child you can contact Lynda Lee, Head of Care Tel 01909 517369 or mobile 07776142698.

## ***The Chatsfield Suite***

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The Chatsfield Suite is a day unit for haematology and oncology patients receiving chemotherapy and supportive treatments.

Construction of the day unit in 2001 was funded by a legacy left to the Trust, Fred & Ann Green's Legacy.

The Day Unit is a busy, informal and friendly unit. Staff care for patients who have a range of non-malignant and malignant haematological and oncology diseases, this includes patients receiving chemotherapy for haematological cancers, lung, breast, colo-rectal and gynaecological and patients entering into clinical trials. The unit also holds a nurse led blood transfusion clinic, which runs alongside the haematology consultant's clinic. Other oncology clinics are also held within the unit.

The unit provides written and verbal information and also support for patients and their family and friends.

Within the Chatsfield Suite is the Aurora centre. The Aurora is a unique venture, and has been created to help patients with a diagnosis of cancer feel better about themselves. Qualified staff specialise in non-clinical treatment packages ranging from manicures and facials, advice on hair loss and practical help with headwear, therapeutic massage, skin care, eyelash and eyebrow enhancement, and advice for patients on looking their best. The service is available to both men and women.

Doncaster Royal Infirmary was built on land purchased from Earl Fitzwilliam. The building began in 1926 and the hospital was ready for completion in 1930. The tenant of the land prior to its acquisition for building was a Mr Chatterton and the area was known locally as 'Chat's Field'. It contained a pond, which was a great attraction to local school children, many of who remember it well in later life. To keep this memory alive, Doncaster Royal Infirmary's chemotherapy day unit was named the Chatsfield Suite.

For further information please telephone 01302 553211.



## ***Statutory and Voluntary Support Services***

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### ***Local Support Groups***

#### **Cancer Support Group**

For patients, families, friends, carers and professionals.  
Venue: Board Room, Gate 4, Doncaster Royal Infirmary  
Tel: 01302 366666 ext 3324 or 01302 366666 ext 3134

#### **Life After Breast Cancer Group**

Held in the Women's Centre,  
Cleveland Street  
Doncaster.

Held first Monday in every Month 7.00pm – 9.00pm. Contact Breast Care Nurses at Doncaster Royal Infirmary on 01302 366666 ext 3926.

#### **St John's Hospice, Balby, Doncaster**

Tel: 01302 796666

#### **Macmillan Nurses**

Based at St John's Hospice  
Tel: 01302 796650

#### ***Caretogether***

Caretogether is a project supported by Macmillan Cancer Relief. They provide a whole range of help and support for carers of people with cancer and some other life threatening illness. Caretogether is based at St John's Hospice and offers support both in the Hospice and out in the Community.

Tel: 01302 796853 or visit the website at [www.caretogether.co.uk](http://www.caretogether.co.uk)

#### **Community Intervention Team**

Based in the Admin Block, Tickhill Road Hospital  
Tickhill Road, Balby, Doncaster  
Tel: 07831 723815

#### **Thorne/Moorends Cancer Support Group**

A group whose aims it is to support patients and carers. They meet every third Tuesday on each month at 12.30pm at the Buffalo Public House. Contact details are Mick Ball 01302 842392 or e-mail [michael.ball9@tbinetnet.com](mailto:michael.ball9@tbinetnet.com)

#### **Specialist Oncology Hospital**

Weston Park Hospital, Sheffield  
Tel: 0114 2265000

#### **Cancer Information Services**

Run by Eileen Dunleavy, based at Weston Park Hospital. Tel: 0114 2265323

### **Community Dietician**

Based at Doncaster Royal Infirmary & Montagu Hospital NHS Trust  
Armthorpe Road, Doncaster DN2 5LT  
Tel: 01303 366666 ext 4110

### **Community Liaison**

Based at Doncaster Royal Infirmary & Montagu Hospital NHS Trust  
Tel: 01302 366666 ext 3613

### **Community Physiotherapist**

Based at Doncaster Royal Infirmary & Montagu Hospital NHS Trust  
Tel: 01302 553135 ext 5427

### **Occupational Therapy**

Based at Social Services  
Cooke Street, Bentley, Doncaster. Tel: 01302 735465

### ***Counselling Services***

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#### **Centre for Children's Counselling**

14 Basil Avenue, Armthorpe, Doncaster DN3 2AT  
To contact apply in writing. Face to face counselling for children and parents, especially with regard to bullying, school phobia, home, education and loss.

#### **National Association of Widows**

Based at Leeds. Tel: 0113 2450553  
Bereavement counselling, advice and support.

#### **Pathways HIV Project**

34a Netherhall Road, Doncaster DN1 2PZ. Tel: 01302 327445  
A drop in centre for anyone who wants information and support on HIV and AIDS.

#### **Samaritans**

36 Thorne Road, Doncaster DN1 2JA  
Tel: 01302 327474  
Available to everybody 24 hours a day.

## **Carer Support Groups**

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### **Care in the Community**

The Redmond Centre, High Street, Carcroft, Doncaster DN6 8DT, Tel: 01302 724501.  
Contact Jane, Centre Co-ordinator or Janet, Admin Support for date of the next meeting.

### **Doncaster Partnership for Carers**

Mrs Fay Wood, Carers Support & Development Worker  
The Lansdowne Centre  
Lansdowne Road, Doncaster DN2 6QN  
Tel: 01302 341240  
Referral is by telephone or visit.  
Eligibility: any carer.

### **Live at Home Initiative**

Wesley Methodist Church  
Bentinck Close, Doncaster DN1 3AT  
Tel: 01302 769898

Assists members of the community in their daily lives by providing a service whereby people in need of a good neighbour, friend or companion can in some way enhance their life by helping them with their shopping, letter writing, accompanying them on outings and any task so long as it is not provided by a statutory or voluntary body.

The office is open 9.00am - 1.00pm, Monday to Friday.  
An answer machine is in operation at other times.

## ***Grants and Trusts***

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### **Doncaster Lions Club**

PO Box 254, Doncaster DN5 7NA  
Apply in writing.

### **Doncaster Round Table No7**

83 Newhall Road, Kirk Sandall, Doncaster  
Tel: 01302 884603

## ***Helpful Organisations***

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### **British Colostomy Association**

Copperfield, Bone Lane, Campsall, Doncaster DN6 9AW  
Tel: 01302 701121

### **British Red Cross**

22 Hallgate, Doncaster Tel: 01302 320502

## **Doncaster/Mexborough Citizens Advice Bureau Macmillan Welfare benefits Advice Service.**

The Macmillan benefits advisers offer a free, confidential benefit advice service for people, their families and carers who are affected by cancer.

We can arrange appointments across the Doncaster/Mexborough area: in a health care setting, in your own home and at our offices.

Macmillan benefit Advisers can help with:-

- assessing financial situation and needs
- applying for social security benefits and tax credits
- issues with benefit claims such as overpayments and appeals
- health costs, such as prescriptions and travel to hospital
- accessing charitable and social fund grants
- applying for local authority financial support, such as free school meals
- applying for transport concessions, such as a disabled parking badge
- applying for housing and council tax benefit.

Appointments can be arranged by telephone, fax or email and do not have to come via a healthcare professional.

For people living in the Doncaster area

**Telephone 01302 735221**

**Fax 01302 735230**

**Email [sarahl@doncab.org.uk](mailto:sarahl@doncab.org.uk)**

For people living in the Mexborough area

**Telephone 07946 338675**

**Fax 01709 572405**

**Email [macm.mexcab@tiscali.co.uk](mailto:macm.mexcab@tiscali.co.uk)**

### **Bassetlaw CAB/Macmillan benefit**

The Bassetlaw CAB/Macmillan Benefit has been running since June 2007 with one full time Welfare Benefits worker. The project aims to provide benefit/money advice to anyone affected by cancer in the Bassetlaw area. This can be the actual cancer patient, their relatives or their carers. The benefit worker visits the client either at home, in hospital or in the hospice and offers one to one advice on benefit entitlements, access to grants/charitable funds and debt/money advice where required. Referrals can be made to other Citizens Advice specialists as and when appropriate. The project has been very successful from the outset and the demand has been high.

Tel 07912 789446

Fax 01909 530566

### **DIAL Doncaster**

The Disablement Information and Advice Line

Tel: 01302 327800

### **Leukaemia Research Fund**

173 Bawtry Road

Bessacarr  
Doncaster DN4 7AJ  
Tel: 01302 535089

**Multiple Sclerosis Society of Great Britain and Northern Ireland**

Tel: 01302 742101

**Parkinson's Disease Society of the United Kingdom**

Tel: 01302 851203

**Urostomy Association**

Meetings based in the Urology Suite at Doncaster Royal Infirmary & Montagu Hospital.

**Prostate Cancer Charity**

3 Angle Walk  
London W6 9HX  
Tel: 0845 300 8383

**Prostate Cancer Support Association (PSA)**

Stonywood  
Beechcroft  
Chislehurst  
Kent  
BR7 5DB  
Tel: 0845 601 0766