

## COMPLAINTS AND CONCERNS DATA

AGE BAND AND GENDER OF THE PATIENT OR PERSON AFFECTED IN A COMPLAINT OR CONCERN.

	90+	80-89	70-79	60-69	50-59	40-49	30-39	20-29	10-19	0-9	Total
Female	27	55	49	71	74	58	65	59	17	26	501
Female age band %	5.39%	10.98%	9.78%	14.17%	14.77%	11.58%	12.97%	11.78%	3.39%	5.19%	100.00%
Male	5	58	44	55	52	38	31	22	18	33	356
Male age band %	1.40%	16.29%	12.36%	15.45%	14.61%	10.67%	8.71%	6.18%	5.06%	9.27%	100.00%
Total	32	113	93	126	126	96	96	81	35	59	857
Age band % of total	3.73%	13.19%	10.85%	14.70%	14.70%	11.20%	11.20%	9.45%	4.08%	6.88%	100.00%

## INCIDENT DATA

Gender by the type of person affected

	Patient	Employee/Member of Staff	Visitor	Member of the Public	Relative/Friend/Advocate of Patient	Total
Female	56.35%	0.27%	0.01%	0%	0.14%	56.77%
Male	42.72%	0.41%	0.01%	0.01%	0.08%	43.23%
Total	99.07%	0.68%	0.02%	0.01%	0.23%	100%

## AGE (YEAR OF BIRTH) BY THE TYPE OF PERSON AFFECTED

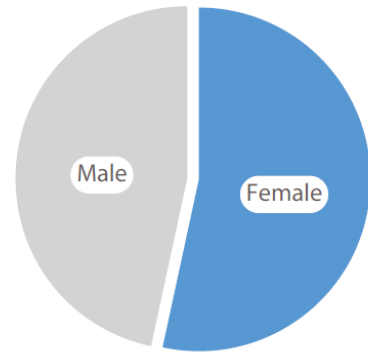
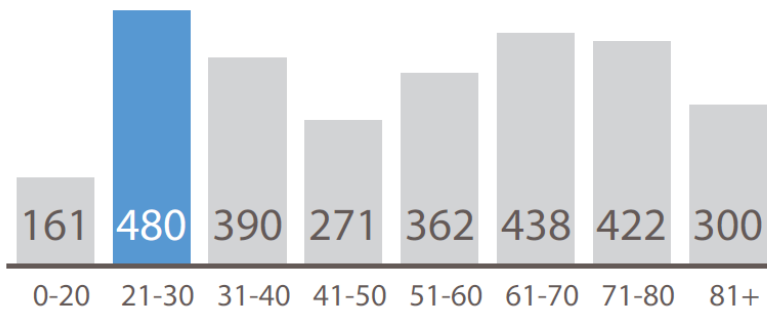
Year of birth of person affected	Patient	Employee/Member of Staff	Visitor	Member of the Public	Relative/Friend/Advocate of Patient	Other Health/Social Care/Education Professional	Total
1885	0.01%	0%	0%	0%	0%	0%	0.01%
1895	0.01%	0%	0%	0%	0%	0%	0.01%
1899	0.01%	0%	0%	0%	0%	0%	0.01%
1910	0.01%	0%	0%	0%	0%	0%	0.01%
1911	0.01%	0%	0%	0%	0%	0%	0.01%
1912	0.03%	0%	0%	0%	0%	0%	0.03%
1913	0.04%	0%	0%	0%	0%	0%	0.04%
1914	0.01%	0%	0%	0%	0%	0%	0.01%
1915	0.05%	0%	0%	0%	0%	0%	0.05%
1916	0.15%	0%	0%	0%	0%	0%	0.15%
1917	0.16%	0%	0%	0%	0%	0%	0.16%
1918	0.29%	0%	0%	0%	0%	0%	0.29%
1919	0.33%	0%	0%	0%	0%	0%	0.33%
1920	0.73%	0%	0%	0%	0%	0%	0.73%
1921	0.79%	0%	0%	0%	0%	0%	0.79%
1922	1%	0%	0%	0%	0%	0%	1%
1923	1.05%	0%	0%	0%	0%	0%	1.05%
1924	1.27%	0%	0%	0%	0%	0%	1.27%

Year of birth of person affected	Patient	Employee/Member of Staff	Visitor	Member of the Public	Relative/Friend/Advocate of Patient	Other Health/Social Care/Education Professional	Total
1925	1.32%	0%	0%	0%	0%	0%	1.32%
1926	1.84%	0.01%	0%	0%	0%	0%	1.84%
1927	2.08%	0%	0%	0%	0.01%	0%	2.09%
1928	1.68%	0.01%	0%	0%	0%	0%	1.69%
1929	1.88%	0.02%	0%	0%	0%	0%	1.9%
1930	1.85%	0%	0%	0%	0%	0%	1.85%
1931	2.03%	0.01%	0%	0%	0.01%	0%	2.05%
1932	1.74%	0%	0%	0%	0%	0%	1.74%
1933	1.95%	0.02%	0%	0.01%	0%	0%	1.98%
1934	1.84%	0.06%	0%	0%	0%	0%	1.91%
1935	1.87%	0%	0%	0%	0%	0%	1.87%
1936	2.16%	0.02%	0%	0%	0%	0%	2.19%
1937	1.8%	0.01%	0%	0%	0%	0%	1.8%
1938	2.07%	0.01%	0%	0%	0%	0%	2.08%
1939	2.09%	0%	0%	0%	0.01%	0%	2.11%
1940	1.56%	0.01%	0%	0%	0%	0.01%	1.57%
1941	1.38%	0.01%	0%	0%	0%	0%	1.39%
1942	1.76%	0.01%	0%	0%	0%	0%	1.77%
1943	1.34%	0.01%	0%	0%	0.01%	0%	1.36%
1944	1.65%	0%	0%	0%	0%	0%	1.65%
1945	1.41%	0%	0%	0.01%	0.01%	0%	1.43%
1946	1.27%	0%	0%	0%	0.01%	0%	1.28%
1947	1.36%	0%	0%	0%	0%	0%	1.36%
1948	1.45%	0%	0%	0%	0.01%	0%	1.46%
1949	0.92%	0.01%	0%	0%	0%	0%	0.93%
1950	1.34%	0.02%	0%	0%	0%	0%	1.36%
1951	1.26%	0.01%	0%	0%	0.01%	0%	1.27%
1952	1.21%	0%	0%	0%	0.01%	0%	1.22%
1953	1.04%	0.01%	0%	0%	0.01%	0%	1.06%
1954	0.82%	0%	0%	0%	0%	0%	0.82%
1955	0.62%	0.01%	0%	0%	0%	0%	0.63%
1956	1.04%	0%	0.01%	0%	0.01%	0%	1.06%
1957	0.56%	0%	0%	0%	0%	0%	0.56%
1958	1.09%	0.01%	0%	0%	0.01%	0%	1.11%
1959	0.86%	0%	0%	0%	0%	0%	0.86%
1960	0.67%	0%	0%	0%	0%	0%	0.67%
1961	0.94%	0.01%	0%	0%	0%	0%	0.95%
1962	0.81%	0%	0%	0%	0%	0%	0.81%
1963	0.78%	0.01%	0.01%	0%	0%	0%	0.8%
1964	0.91%	0%	0%	0%	0.01%	0%	0.92%
1965	0.56%	0.01%	0%	0%	0.01%	0%	0.57%
1966	0.79%	0%	0%	0%	0%	0%	0.79%
1967	0.56%	0.01%	0%	0%	0%	0%	0.57%
1968	0.66%	0%	0%	0%	0%	0%	0.66%
1969	1.04%	0.01%	0%	0%	0%	0%	1.05%
1970	0.43%	0%	0%	0%	0%	0%	0.43%
1971	0.9%	0.01%	0%	0%	0.03%	0%	0.94%
1972	0.67%	0%	0%	0%	0%	0%	0.67%
1973	0.47%	0.01%	0%	0%	0%	0%	0.47%
1974	0.49%	0%	0%	0%	0%	0%	0.49%
1975	0.53%	0%	0%	0%	0%	0%	0.53%
1976	0.7%	0.01%	0%	0%	0%	0%	0.7%

Year of birth of person affected	Patient	Employee/Member of Staff	Visitor	Member of the Public	Relative/Friend/Advocate of Patient	Other Health/Social Care/Education Professional	Total
1977	0.63%	0%	0%	0%	0%	0%	0.63%
1978	0.49%	0%	0%	0%	0%	0%	0.49%
1979	0.92%	0%	0%	0%	0%	0%	0.92%
1980	0.59%	0%	0%	0%	0%	0%	0.59%
1981	1.32%	0%	0%	0%	0.01%	0%	1.33%
1982	0.84%	0%	0%	0%	0%	0%	0.84%
1983	1.04%	0%	0%	0%	0%	0%	1.04%
1984	0.86%	0%	0%	0%	0%	0%	0.86%
1985	0.72%	0%	0%	0%	0%	0%	0.72%
1986	1.5%	0%	0%	0%	0%	0%	1.5%
1987	1.36%	0.02%	0%	0%	0.01%	0%	1.39%
1988	0.96%	0%	0%	0%	0%	0%	0.96%
1989	1.11%	0%	0%	0%	0%	0%	1.11%
1990	1.25%	0%	0%	0%	0.01%	0%	1.27%
1991	0.83%	0%	0%	0%	0%	0%	0.83%
1992	0.88%	0.01%	0%	0%	0%	0%	0.88%
1993	1.18%	0.01%	0%	0%	0.01%	0%	1.2%
1994	0.98%	0%	0%	0%	0.01%	0%	0.99%
1995	0.63%	0.01%	0%	0%	0%	0%	0.64%
1996	0.49%	0%	0%	0%	0%	0%	0.49%
1997	0.42%	0%	0%	0%	0%	0%	0.42%
1998	0.29%	0%	0%	0%	0%	0%	0.29%
1999	0.17%	0%	0%	0%	0%	0%	0.17%
2000	0.15%	0%	0%	0%	0%	0%	0.15%
2001	0.21%	0.02%	0%	0%	0%	0%	0.23%
2002	0.09%	0.03%	0%	0%	0%	0%	0.12%
2003	0.13%	0%	0%	0%	0%	0%	0.13%
2004	0.13%	0.01%	0%	0%	0%	0%	0.13%
2005	0.14%	0.01%	0%	0%	0%	0%	0.15%
2006	0.15%	0%	0%	0%	0%	0%	0.15%
2007	0.3%	0.05%	0%	0%	0%	0%	0.35%
2008	0.35%	0.01%	0%	0%	0%	0%	0.36%
2009	0.24%	0.01%	0%	0%	0%	0%	0.24%
2010	0.39%	0.03%	0%	0%	0.01%	0%	0.42%
2011	0.24%	0.06%	0%	0%	0%	0%	0.29%
2012	0.29%	0.01%	0%	0.01%	0.01%	0%	0.32%
2013	0.37%	0.01%	0%	0%	0%	0%	0.38%
2014	0.67%	0.03%	0%	0%	0.01%	0%	0.7%
2015	5.72%	0.03%	0%	0%	0.01%	0%	5.76%
Total	99.05%	0.68%	0.01%	0.02%	0.23%	0.01%	100%

# FFT DATA EXTRACT (DECEMBER 2015)

Reviews by patient's age



Reviews by patient's ethnicity

