



# About your medication

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## Your own medicines

If you bring in your medicines from home this helps us ensure they are continued, where appropriate, whilst you are in hospital.

We may use your medicines for your treatment as those supplied by the hospital pharmacy may differ in strength and/or appearance to what you are used to.

Please always bring your own medicines with you if you have to be admitted to hospital.

## New medicines

You may be prescribed new medicines whilst you are in hospital, the prescriber should provide you with the following details as a minimum:

- What the medicine is
- Its benefits
- Significant side effects
- Alternative treatments.

As part of the discharge process nursing staff should, as a minimum, ensure you understand:

- how to use the medicine
- what to do if you miss a dose
- whether further supplies of the medicine will be needed after the first prescription
- If required, how to get a further supply after you leave hospital.

If you have any questions or need any further information, please ask your doctor, nurse or the ward pharmacist.

## Pharmacy staff

You may meet or see a number of different pharmacy staff on the ward, services are provided by a team of specially trained staff, including:

### Pharmacy Assistants

Pharmacy assistants are locally trained workers who provide essential dispensing, support and supply activities and keep the ward topped up with the medicines they stock.

### Pharmacy Technicians

Pharmacy technicians are qualified staff who help with checking your medication history, ordering supplies of medicines and supporting pharmacists in their roles.

### Pharmacists

Pharmacists are qualified experts in the use of medicines. They will work closely with doctors and nursing staff to ensure your medicines are appropriate for you and are prescribed and given correctly. They will be able to give you advice about your medicines and can answer any questions you might have about them.

**If you would like to discuss your medicines with a pharmacist while you are in hospital please ask one of the nurses to arrange this.**

## Medicines Helpline

Please phone if you have any questions about your medicines, such as:

- How and when to take them
- Taking other medicines with them
- Problems your medicines may cause.

**Doncaster: Telephone (01302) 644324**

**Bassetlaw: Telephone (01909) 572465.**

## Patient Experience Team

The team are available to help with any concerns, complaints or questions you may have about your experience at the Trust. Their office is in the Main Foyer (Gate 4) of Doncaster Royal Infirmary. Contact can be made either in person, by telephone or email.

### The contact details are:

Telephone: 01302 642764 or 0800 028 8059

Email: [dbth.pals.dbh@nhs.net](mailto:dbth.pals.dbh@nhs.net)

## Pharmacy

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