Digital Transformation: We need Digital Champions, find out more on page two.

CQC inspection in 2019

We're expecting a visit from inspectors in the coming months. In order to help you prepare, we're hosting a series of Friday Lunchtime Lectures.

DBTH Star Awards tickets available

Following the shortlist for the annual awards ceremony being announced last week, you can now buy your ticket to the event to support your colleagues. Click here to reserve your place.
We are Proud @ DBTH

Last Saturday (27 July 2019), we asked members of Team DBTH to share what they were most proud of over the past seven days.

Below are a selection of comments. A weekly fixture, if you wish to get involved, join the Trust’s staff Facebook group and take part in the conversation next Saturday morning. We want to hear what made you proud to be Team DBTH this week.

"I'm proud of our Surgical Ward Clerk Team who pulled together to cover for sickness during the hottest week of the year. We've shared out the extra workload to make sure that none of us has had to struggle to cover our wards. We work well as a team every week but even more so this week."

- Becky

"Andre’ singing for patient at Bassetlaw on A4 garden despite it being the hottest day of the year after working a day shift. What a star!"

- Dawn

“Saying goodbye to some fantastic student nurses over the last few weeks makes me feel proud to be a part of DBTH helping to grow the future of nursing”

- Karen

“Seeing the comments on this staff Facebook group this week with messages of support, congratulating & sharing praises across teams! I’m impressed how much staff show their support to & for each other”

- Kath

“ The women’s theatre team have made me feel very welcomed and involved me as one of their own own members of staff this week. Started Monday as a student nurse for my final placement and each day I’ve met new staff who are willing to show me the ropes in these extreme weather conditions and during the power failure on day two. This may have been the worst week to start but I’m still here and it can’t be helped’ Thank you all, see you Monday for another exciting week”

- Sonica

"Heading to the Incident Room when the power was interrupted seeing the professionalism, organisation and leadership from colleagues was incredible, it’s a great example of what skilled people we have at this Trust, who think of patient care above all else.”

- Adam

"I have seen and heard lots of staff caring for each other. Staff checking on each other ‘are you drinking enough?’ And offering visiting ward staff like ambulance personnel drinks. Everyone has been tired because they’ve not slept. It’s been really hard for everyone but everyone has pulled together”

- Belinda

Prepare for the CQC: Attend the Friday Lunchtime Lecture.
New text reminder service to go live 1 August

Our patients will soon benefit from a brand new text reminder service which will help them monitor and keep their clinical appointments, as well as access service specific information.

Known as ‘DrDoctor’, this new system will go-live Thursday 1 August within the our Ophthalmology, Gastroenterology and Respiratory services.

All patients receiving a new appointment with the organisation will receive a text message containing all relevant details, as well as an invitation to use the new online application. Using a patient’s registered mobile number or email address, DrDoctor sends out regular reminders for upcoming appointments, while also providing a platform which contains all relevant information, maps and the ability to cancel or rearrange, should they need to.

While the service is initially piloted in the three listed services, training will be provided to colleagues to ensure a smooth and successful launch. All relevant managers have been notified to ensure 100% compliance with the new system.

After going live in the above specialties, we intend roll-out DrDoctor to more services, with the current plan being to have everything in place by the end of 2019. In preparation of the go-live, we will be asking patients to ensure that their contact details are up-to-date. They can do this by contacting the reception desk of any service they currently use, as well as their GP practice.

Dr Mike Whiteside, Physician and Chief Clinical Information Officer at DBTH, said: “Projects such as this are incredibly exciting for the Trust. Ensuring we make the most of technology is key to our future success as an organisation and will undoubtedly help us to achieve our vision to be the safest Trust in England, outstanding in all that we do.”
It won’t be long until we are visited by the Care Quality Commission (CQC), and as a Trust it’s our intention to put our very best foot forward when the inspectors arrive.

Colleagues across DBTH have worked together to develop this simple, four page booklet to help you prepare for the upcoming inspection.

Called ‘CQC inspection in 2019’, alongside this digital version, a number of printed copies will be distributed amongst our wards and services over the next few days. This essential guide will help you ensure your speciality is CQC ready.

It’s crucial that as a Trust we view inspections such as these as an opportunity to highlight what a fantastic job everyone within Team DBTH is doing. We don’t need to put on a show, we simply have to be proud of what we stand for, and deliver, as a Trust.

Our leadership teams across Divisions and directorates will be busy preparing for the CQC visit in the coming weeks, so if you have a question or concern, please speak to them. As an organisation it’s our vision to be the safest Trust in England, outstanding in all that we do. When the inspectors arrive later this year, let’s ensure we share this ambition, showing exactly why we think Team DBTH is one of the best within the NHS.

Please take a few minutes to read the CQC inspection in 2019 and make it available for colleagues when the printed copy lands within your area. Please keep an eye out for further CQC communications in the coming weeks, which will be included within the Buzz, staff Facebook group and on the Hive.

CQC Lectures
Throughout August, our CQC team will be hosting the Friday Lunchtime Lecture. Make sure you attend.

CQC ready?
Do you feel you're ready for the inspection? Take this short survey and let us know.
New system for medics to book leave

As of September, the Trust is moving towards an electronic leave management system for medics.

The new system will allow you to book leave easily through the app or online, without the need for paper forms. You will also be able to view your approved rota’s and request annual / study leave in addition to expenses claims. You will also receive email notifications about your requests.

More information about the system, and a list of training dates is available here.

Happy Retirement Caron

Caron Watts, an advanced nurse practitioner on the neonatal unit retired last week.

Caron had been with us for 9 years, with an impressive 44 years' service to the NHS.

To mark her sister's retirement, Christine Coulbeck has donated some handmade incubator covers to the neonatal unit at DRI. The covers recreate the darkness our preterm babies are used to in the womb. This reduces the stress caused by bright light and allows them their much needed rest.

Thank you Christine and happy retirement Caron!

ESR manager self service coming 1 October

The way that managers make changes to employee assignments such as contract hour changes and terminations will be changing from 1 October.

From this date, managers will need a smart card to access the ESR self service system. The ESR Self-service team will be in contact over the coming months to arrange the issuing of smartcards. Managers of banding 8a and above will need to attend training.

Amjid steps down

Amjid Mohammad will be stepping down from his role as head of service in ED from Wednesday the 14 August.

We would like to thank him for his work over the last few years in improving the care that we give in our emergency department.

He is continuing to work as part of the ED consultant team. However, he will now be spending more time developing the SMART ER project on behalf of the trust. SMART ER is an innovative product that aims to use the time spent waiting for care to be delivered usefully by allowing patients to enter information into a device that clinicians can view at a later date.

General Office closed 7 August

Please note that General Office at DRI will be closed on Wednesday 7 August.

General office will be providing support to the Education Centre for doctor inductions. Apologies for any inconvenience.
A three month secondment opportunity has arisen for a revalidation administrator to work with the Medical Director's office. The band 3 role is 12-18 hours per week and will provide comprehensive and efficient administrative support to the medical appraisal and revalidation process.

For more information about the role, and how to submit your expression of interest, please click here.

Massive Haemorrhage Protocol flowchart

The Massive Haemorrhage Protocol flowchart contains an error. In the aims for therapy box it says calcium calcium <1mmol/L. This should be >1mmol/L.

We are in the process of replacing these this week. The new version contains the following details in the left hand corner.

If you still have an old version in your area by Friday 2 August please email emma.richards21@nhs.net

Do you use Sharepoint?

The Sharepoint system that some areas use (you may know this as dbhft portal) is becoming incompatible with up-to-date IT.

This means that the system will eventually have to be decommissioned.

Before this happens, we want to know how many of you use it, and what you use it for, to ensure that we provide an alternative before the system is unavailable.

If you access, or upload content to the Sharepoint system, please fill out the form here and let us know.

Research and Development conference

The date for the next research and development conference is 6 November in the education centre at DRI.

The day will include presentations and workshops and an array of speakers including statisticians, the research design service and medipex, who support the commercialisation of our innovation output.

If you have an interest in research and further supporting the advancement of healthcare, come along.

De-clutter Week!

The Trust’s De-clutter week is starting 5 August – from this date for a week there will skips on site to allow you to de-clutter your work environments.

There is a schedule for collection of disposal items.

Check the day and time for your area here.

APD / Policy update

Click here to see new and revised policies that have been approved this month. Please ensure you familiarise yourself with them. Please note that there are also two withdrawn policies this month.
Clinical Audit Awareness Week

To mark Clinical Audit Awareness Week (25 - 29 November), DBTH will be organising a week of activities, including an educational drop-in session and celebratory awards.

The session will run on 28 November, in learning room 3, Education centre, DRI. There will be a chance to nominate your clinical audit hero and the winner will be announced on 28 November.

This will be a perfect opportunity to find out more about what Clinical Audit actually means for the Trust, shining a light on some of the best examples from the past year. Anyone interested in taking part should contact the Audit and Effectiveness Department on 642160.

New home electronics scheme

The home electronics scheme is launching again in August with new tech and deals on electronic essentials ready for the new term.

Through the scheme you can pay directly through monthly salary reductions with no credit checking. Register here and also be entered into a £500 voucher draw.

Project Choice Supported Internships

In support of our widening participation agenda, the trust are working with Project Choice to provide Supported Internships, with the first cohort due to commence in October.

Project Choice is a supported internship programme that enables those aged 16-24 with an Education, Health and Care Plan to gain work experience and develop employability skills, with the aim of supporting young people with learning difficulties, disabilities (LDD) and/or autism into sustainable employment.

Participants spend a day a week in the classroom learning important work skills and developing their functional skills, and the rest of the week is spent on work placement.

Interns complete up to three different placements across the academic year, giving them an insight into the variety of roles and departments available in the NHS, and are supported by mentors and where needed; job coaches.

Below is a video with more information.

Thank You ATC

The following feedback was submitted online:

"My grandfather was admitted to ATC for a blood transfusion. A lovely 3rd year student called Gemma from Sheffield Hallam University completed his admission and looked after him.

Within minutes of meeting her my grandfather and us as a family felt at ease. Gemma continued to keep my Grandfathers spirit up and was able to make him laugh whilst maintaining professional boundaries.

Gemma was caring, compassionate and approachable- ATC is a lovely ward.

Recruitment to hosted networks gets under way

Following publication of the South Yorkshire and Bassetlaw Hospital Services Review, in February 2019 each of the Acute Trusts in the area to be the ‘host’ to lead a network for one of the five services covered in the review.

DBTH is hosting the gastroenterology network. Recruitment to these hosted networks is now underway. More information here.
We're updating the Hive

Since go-live of the Trust’s new Extranet, we have been collecting your feedback and analysing which pages are most used by colleagues.

To ensure the best user experience, we will be updating the layout of the Hive’s homepage in the coming days, moving away from categories for individual Divisions, to instead contain the following:

- ‘Safety’
- ‘Your Employment’
- ‘Education and Leadership’
- ‘Estates and Facilities’
- ‘Divisions and Directorates’.

Keep an eye out for these changes and we thank you in advance for your patience as we move things around.

Car park and CCTV improvement update

Works to improve the car parks and security, on our sites continued this week.

At Montagu, the new Automatic Number Plate Recognition system went live. Issues with DRI based staff travelling across to MMH are being addressed.

The CCTV upgrade is complete and operational. It has already provided footage of an incident at the Hospital over the last week.

Works started at Bassetlaw, with the upgrade of the Blyth, Main Entrance and Consultant Car Parks set to go-live Monday 5 August. If you use these car parks please send your details to the team by Friday 2 August. If your details have not been received by this date your access to the car park may be denied.

New barrier islands are set to be installed for ANPR at the South end of the site, covering staff parking in and around the Kilton Building and Cochrane Lodge Block and the main Kilton staff parking area. The Triangle Car Park is also programmed in for work this week.

At DRI, fibre optic links are being set up internally for the CCTV system.

Essential knowledge and skills for trainers

The vocational education team are offering two courses, one for team leaders and one for managers, for those of you who are looking to develop your skills and knowledge and develop within your role.

More information about the courses and how to apply can be found here.

Research Funding Opportunity

The NIHR Surgery MedTech Co-operative welcomes funding applications from healthcare professionals working in/affiliated to surgery for any of the following:

- seed funding call (up to £5K) for early development of novel technology-based solutions applicable to colorectal, HPB and/or vascular surgery (including wound care).
- Up to £5K to facilitate the development of new or to promote existing collaborations.
- Up to £10K for proof-of-principle/concept, feasibility, market access, health economics projects from academia, NHS, industry & other research groups.
- Up to £10K for healthcare professionals working in surgery wishing to undertake feasibility studies of new and innovative technologies.

For further information contact Amy Bell, R&D on 01302 644069.

Trust uniform group

We appreciate how hot and uncomfortable it has been in the heat lately.

To address your feedback, a uniform group will be set up to coordinate any changes to uniforms during extremes of weather. Thank you for your feedback. More info here.
Your Health & Wellbeing update

The 'Cycle of Life'
Thursday 8 August is Cycle to Work day - The UK’s biggest cycle commuting event. So this week, we're talking all things cycling.

**Cycle to work day**

The UK’s biggest cycle commuting event, Cycle to work day has been running since 2012, encouraging enthusiastic riders to hit the streets on two wheels for their daily commute.

If you’re planning on cycling to work on 8 August, make sure you log your ride here to be in with a chance of winning one of two Specialized Turbo bikes, worth over £2,000!

Don’t forget to plan your route beforehand and wear your safety gear.

**Pedal Ready - beginner's help**

If you need a confidence boost or you’re unsure about getting on the saddle, Pedal Ready are on hand to support you.

They provide free 1:1 sessions in South Yorkshire to help you learn to ride or give you the confidence boost you need.

Click here for more information or call pedal ready on 0114 241 2775. Alternatively, you can email admin@pedalready.co.uk

**Need a new bike?**

If you don’t have a bike and are looking at investing in one, or you need an upgrade on your old trusty two-wheeler, it could be worth having a look at what’s available on Vivup.

With Vivup, the Trust’s health and wellbeing scheme, you can spread the cost over 12 months through salary sacrifice. Just log into the Trust’s Health and Wellbeing Portal here.

**#CyclingSavvy from South Yorkshire Police**

South Yorkshire Police are encouraging cyclists in the area to be cycle savvy when it comes to security. They have put together some helpful tips on security, insurance and how to mark your property.

**Not convinced?**

If you’re still not sure whether or not to take part in Cycle to Work day, or if you should take cycling up as a permanent hobby, here’s some of the benefits.

- Improved mental wellbeing
- Weight loss and muscle building
- A 30 minute cycle will burn 200-500 calories
- Improves cardiovascular health and reduces your chances of developing heart disease
- Low impact on your joints so it’s better than running
- You won’t be sat in traffic!
- Improved sleep.

**Make it social**

If you’re interested in joining others for a group ride, Let’s ride offer local cycling groups, planned routes and other events which can get you on two wheels with like-minded riders.

Click here to see what they have to offer:
https://www.letsride.co.uk/
Moira Hardy, Director of Nursing, Midwifery and Allied Health Professionals, has retired

Tomorrow (31 July 2019), we will say a very fond farewell to Moira Hardy after more than five years with Team DBTH.

Moira joined the Trust as Deputy Director of Nursing in 2014 before being named Director of Nursing, Midwifery and Allied Health Professionals after acting into this position for a number of months. During her time in post, Moira, alongside her teams, has overseen a number of achievements, including substantially reduced infection rates, an expansion of our ‘person centred care’ approach and countless further innovations and improvements within the Trust.

On behalf of the entire Trust, we share our deepest thanks with Moira and wish her the very happiest and healthiest of retirements.

The position of Director of Nursing, Midwifery and Allied Health Professionals will be soon taken up by David Purdue, Deputy Chief Executive.

Simon Marsh to retire as Chief Information Officer

On Friday 2 August 2019, Simon Marsh, Chief Information Officer, will officially retire from his role at the Trust for retirement.

Simon joined Team DBTH in August 2016, bringing with him extensive experience with in IT, having worked on projects throughout Europe and held senior positions in organisations such as Virgin Media, NTL, Telewest and Nuffield Health.

During his time as Chief Information Officer, Simon has further strengthened our approach to digital technology, building the professionalism of the wider IT team, as well as overseeing the development and delivery of projects such as the Clinical Portal, migration to NHSMail and the burgeoning DBTH Digital Transformation programme.

Keen to ensure a consistent pipeline of future talent within the directorate, Simon has also been instrumental in establishing the ‘Student Programmer Scheme’, hosting university learners within the team.

Thank you Simon. All of Team DBTH wish you a happy retirement.

Following Simon’s departure, Ken Anderson, current Head of IT Programmes and Development, will take up the role of Interim Chief Information Officer.

Ken joined DBTH in May 2016, initially within the Strategy and Improvement directorate, before moving to his current role in 2017. Similarly to Simon, Ken has held senior positions throughout a number of organisations, including the Department of Education and Food Standards Agency.

Prepare for the CQC: Attend the Friday Lunchtime Lecture.
Becki Covell snapped a photo of this bumble boi enjoying some sunshine. Bees get thirsty in the heat so if you spot a bee looking less busy and more tired - give it a drop of sugar water. Do not leave sugar water out in the garden for bees as it can encourage them away from their hive and should not be readily available to healthy bees.

Please keep your photos coming in, by sending them to dbth.buzz@nhs.net (in jpeg format) and we will publish some of the best in future issues.