Digital Transformation: Hospital@ is set for launch at Montagu Hospital.

World Patient Safety day

World patient safety day takes place on 17 September and the Trust will be hosting an event in the Education Centre at DRI to mark the occasion. Click here to see the agenda for the day.

CQC Inspection in 2019

We're expecting a visit from inspectors in the coming months. In order to prepare, a CQC hub has been set up on the Hive and a number of lunchtime lectures have been organised.

Your weekly DBTH update 13 August 2019
Last Saturday (3 August 2019), we asked members of Team DBTH to share what they were most proud of over the past seven days. Below are a selection of comments. A weekly fixture, if you wish to get involved, join the Trust’s staff Facebook group and take part in the conversation next Saturday morning. We want to hear what made you proud to be Team DBTH this week.

I'm proud of the TED, Computer Services and POD teams facilitating the induction for the 140+ Jnr Drs that joined the Trust this week. Ensuring all ID checks were done, ID badges issued, IT access given and basic training undertaken. I hope the new doctors found it a positive experience.

- Sarah

I don’t usually single people out but I am proud of Nicola Jayne Roberts this week. Up against stiff competition for The MRI Lead radiographer role and absolutely nailed it by preparing for her interview to the finest detail. Well done. Nicola. You will be amazing.

- Wendy

Prepare for the CQC: Attend the Friday Lunchtime Lecture.
Have you got your ticket for the Star Awards?

Planning is well under way for this year’s Star Awards ceremony and tickets are selling out fast!

This year's event will be at Doncaster Dome on the evening of Thursday 19 September and will be hosted by BBC’s Harry Gratton.

Earlier this year we asked you all on Facebook if you thought we should look for a bigger venue so more of you could attend the awards and, with feedback in favour of the idea, we've done just that. This year, the event will be bigger than ever with 500 of you going along to support your colleagues.

Tickets for the evening are just £10 plus a booking fee and include a welcome drink, canapes, a two course meal and your entertainment for the evening.

Click here to book your ticket - hurry before they sell out!

Carparking update

Following the start of the Automatic Number Plate Recognition works at the Trust, we have put together some FAQs to help with some of the common queries and concerns that some of you have raised.

Do I still need to display my permit in my car window?
Yes, although your entry and exit to the car parks will be logged we still want other car park users to know that it's a permit area.

What if I am getting picked up/dropped off?
A 15 minutes grace period is in place for pay and display car parks. Much like short stay at the airport, you will be able to drive into the site and leave without being charged as long as you are not waiting for more than 15 minutes.

What if I have access to multiple vehicles?
If you have two cars on your permit, please send both registration numbers to dbth.carparkingadmin@nhs.net

I currently use a top-up card - how will this change?
You will no longer need your top-up card. You will be able to top up at the carparking machine or on the Glide app and your credit will be registered to your registration number.

Will disabled parking change?
Parking will remain free for blue badge holders. Your number plate will be scanned on the way in and the way out and when you exit the car park you will need to enter your blue badge number at the pay machine.

Click here for more information on the carparking update.
Last Friday we hosted the second of our CQC Lunchtime Lectures. The next lecture (same content) will take place this coming Friday, so please encourage colleagues and teams who couldn’t make the first session to come along.

While we do not know for certain, we are expecting the CQC to visit one of the following services (those in bold we believe are more likely than not to be under inspection this time around): Emergency Care, Medicine, Surgery, Paediatrics, Maternity, End of Life Care, Critical Care and Diagnostics and Imaging.

The lectures will occur at the following dates and times within the Lecture Theatre at Doncaster Royal Infirmary (as well as streamed to the boardrooms of Bassetlaw and Montagu Hospital):

- 16 August, 1pm to 2pm (presented by Richard Parker)
- 23 August, 1 pm to 2pm (presented by Cindy Storer)
- 30 August, 1pm to 2pm (presented by David Purdue)

All things CQC-related will be available on the Hive here.

There will be further features within the Buzz throughout August and into September.

Focus groups
The CQC are hosting a series of focus groups. Interested in attending? Click here for more information.

CQC ready?
Do you feel you’re ready for the inspection? Take this short survey and let us know.
**Freedom to Speak up Guardian update**

Paula Hill has recently joined the Trust as our new Freedom to Speak Up Guardian (FTSU).

The Freedom to Speak Up (FTSU) Guardian work alongside the Trust’s leadership teams to support the organisation in becoming a more open and transparent place to work, where all staff are actively encouraged and enabled to speak up.

Karen Barnard, Director of People and Organisational Development, said: “On behalf of everyone at the Trust I want to welcome Paula to the team, as well as take this opportunity to say a really big ‘thank you’ to Lynn Goy for the hard work and dedication she has given to the Freedom to Speak Up Guardian role over the last three years as Staff Governor. Lynn has supported the Trust Board and Executive Team to implement the principles of ‘Speaking Up’ and has personally supported many staff throughout this process with her fellow Guardians.”

Taking up the vacated position, Paula grew up in Doncaster and began her nursing career at Doncaster Royal Infirmary in 1989. She continued her nursing career in the town until 2002 where she worked across many wards and specialties including CCU, MAU, Stroke services and Endoscopy. Following a period of time as tobacco Control and Smoking Cessation Lead for Doncaster and Rotherham, Paula moved to manage Specialist Nursing Services and later, Palliative and End of Life Care at Rotherham Hospice.

With past experience in Clinical Governance and as well as a lead for Quality Improvement, Paula is a passionate advocate for supporting staff to achieve their potential, as well as improving care and services for patients.

As the new Freedom to Speak Up Guardian Paula is available to provide support to staff to raise concerns in order to gain learning and improve service delivery and patient experience.

If you wish to raise a concern please speak initially to your line manager or contact the FTSU Helpline on 01302 644300 or contact the confidential email inbox on dbth.guardian@nhs.net

A brand new section of The Hive has also been developed to access all things FTSU, you can access it [here](#).

---

**Patient Travel Reimbursement**

When reimbursing patients for their travel expenses, please make sure you are following the correct processes so the claims are not rejected.

An outline of the correct processes for both in-person and postal claims is are available here, along with the downloadable form and help sheet.

---

**Catering update**

Last night (12 August), you may have been made aware of some negative coverage regarding the Trust’s catering. This is due to photographs of poor quality food which were sent to the Doncaster Free Press by a patient’s family. Although this matter wasn’t raised directly with the Trust, the pictures confirm that the meal was of a totally unacceptable standard.

Our Director of Estates and Facilities, Dr Kirsty Edmondson Jones, has confirmed In the strongest possible terms that rising patient satisfaction results are no excuse for individual examples of food not meeting our high expectations. We will be using all of the escalation measures within the contract to ensure that our expectations are met and thank you for your patience.
We need you: Flu peer vaccinators

Despite the summer heat, our flu team are well under way with the planning of our upcoming vaccination campaign.

We are looking to recruit peer vaccinators to help with the campaign this year. If you can spare a few hours and want to protect your colleagues against the flu, fill in the short application form here: www.surveymonkey.com/r/dbthflu19. The deadline is Friday 30 August 2019.

Cake and catch up with our Newly Qualifieds

Last week we welcome our newly qualified practitioners at a ‘cake and catch up’ event.

A mix of Allied Health Professionals, Nurses and Midwives joined us for the event which was hosted in the Education Centre. The group were welcomed by David Purdue, Kirsty Clarke and Marie Hardacre, followed by Louise Thompson providing information about the precepteroship programme.

Trac is getting a makeover

The entire look and feel of Trac admin system will change with its new makeover on 14 August.

The refreshed, clean modern design and a responsive layout will improve compatibility with tablets. They’ve also made lots of technological improvements "under-the-hood" to enable the new design and to prepare us for more improvements in the future.

All the same functions will be available but user guides will be updated to demonstrate the new layout. Click here to see them.

Please note that from 6pm on 13 August Trac will be unavailable for about four hours while the updates are made.

Sickness Absence Training

It’s important that those who manage sickness absence understand all of the relevant procedures and policies.

If this applies to you, then please attend a training session to help you get up to speed. For more information, click here.

New system for medics to book leave

As of September, the Trust is moving towards an electronic leave management system for medics.

The new system will allow you to book leave easily through the app or online, without the need for paper forms. You will also be able to view your approved rota’s and request annual / study leave in addition to expenses claims. You will also receive email notifications about your requests.

More information about the system, and a list of training dates is available here.
Magical portholes show glimpses of another world

A number of aquatic portholes and panoramic windows with views of exotic locations have been installed at DRI in a bid to brighten up one of our busiest areas.

The basement corridor is one of our busiest thoroughfares. As such, while the area is a hub of activity, it can sometimes be a dull and drab place to walk through, with little to look at and a few tell-tale scuff marks on walls as essential work is undertaken and low speed vehicles escort vital supplies around the hospital.

In a bid to brighten up the basement, the area has received a fresh coat of paint, more lighting has been fitted and brand new portholes and windows have been placed on walls, with glimpses of far off and deep-sea locations for staff and visitors to look at when travelling through this area.

Connecting the Women’s and Children’s Hospital with the rest of DRI, the corridor now contains a sub-aquatic section, with brass portholes showing-off vivid underwater scenes, with all piping in the area similarly finished in fitting with the theme. Just a little further on, the adventure heads top-side as expansive windows show-off impressive views of the Seven Wonders of the World, complete with brief text descriptions of these places, explaining their history and significance.

Dr Kirsty Edmondson Jones, Director of Estates and Facilities, said: “The basement area of DRI is one of the busiest areas of the hospital. As a vital artery which connects to most services within the hospital, most colleagues will the visit these corridors at least once a week, sometimes bringing with them patients who need to be transported around the site.

“It’s long been an ambition of the Trust to improve this particular area, transforming it from an entirely functional thoroughfare to something brighter, more engaging and comfortable for both colleagues and patients to travel through. These simple decorations have completely transformed the basement area and have been met with an overwhelming amount of positivity – we couldn’t be more pleased with our brand new views!”

This project was based upon feedback from visitors to the Trust and entirely developed by Kirsty and her team, with every image hand selected, making this improvement completely bespoke to DBTH. A similar approach has been taken to recently refurbished lifts within the site’s East Ward Block, which now showcase a range of vivid tropical scenes.

The Estates and Facilities directorate at DBTH have further plans to improve the basement area and are exploring the possibility of bringing in a robot to help keep the area clean and dust free.
Mentor to practice Assessor Transition Training

To comply with the new NMC standards, all our current mentors (nursing) must attend a three hour transition update session to become a Practice Assessor.

Prior to attending the three hour update all mentors must watch the following Online Core Mentor Update to gain an understanding of the new roles and the new Practice Assessment Document and complete the FAQ Quiz.

To facilitate this necessary change all our Trust mentor updates will now revert to a three hour session on the dates previously booked with a number of extra sessions booked. Click here to see the available dates and complete your FAQ quiz.

When conventional wisdom is wrong - Why research is important

Researchers have undertaken a review of randomised clinical trials and identified nearly 400 common medical practices and theories that were contradicted by rigorous studies.

The de-adoption of these and other low-value medical practices will lead to cost savings and improvements in medical care. Read more here.

Leadership Masterclass

At the next Leadership Masterclass, Professor Stephen Singleton OBE will be discussing how to create an improvement culture through collective leadership and the application of improvement science.

The session will run on Wednesday 25 September in the Lecture theatre at DRI. Networking and refreshments will be from 3.30pm and the masterclass runs 4-6pm.

To book your place please email dbth.leadershipandod@nhs.net or call 642561.

Stand by Her

The Trust is offering ‘Stand by Her’ training which is specifically designed to help stop sexual harassment and misogyny.

The workshop will look at what sexual harassment is, what effect it has on individuals and communities and how you can be part of the solution.

There are sessions for both men and women-click here to see the dates and booking details.

The Hive is changing

If you visit The Hive throughout the next few days, you will notice that some things have changed.

Our main navigation bar now displays: Training and Leadership, Divisions and Directorates, Quality and Safety, Estates and Facilities and Your Employment.

Listening to your feedback, we shuffled things around to make the site easier to navigate cover the most sought-after topics at the Trust. Please bear with us as we apply the finish touches.

Expressions of Interest

A nine-month secondment opportunity has arisen for a Band 2 HCA or Radiology Assistant to join the national AAA screening programme.

This is a community role across South Yorkshire and Bassetlaw. More information about the role can be found here.

If you are interested, please submit your expressions of interest to babatunde.fakolade@nhs.net

Researchers have undertaken a review of randomised clinical trials and identified nearly 400 common medical practices and theories that were contradicted by rigorous studies.

The de-adoption of these and other low-value medical practices will lead to cost savings and improvements in medical care. Read more here.

When conventional wisdom is wrong - Why research is important

Leadership Masterclass

At the next Leadership Masterclass, Professor Stephen Singleton OBE will be discussing how to create an improvement culture through collective leadership and the application of improvement science.

The session will run on Wednesday 25 September in the Lecture theatre at DRI. Networking and refreshments will be from 3.30pm and the masterclass runs 4-6pm.

To book your place please email dbth.leadershipandod@nhs.net or call 642561.

Stand by Her

The Trust is offering ‘Stand by Her’ training which is specifically designed to help stop sexual harassment and misogyny.

The workshop will look at what sexual harassment is, what effect it has on individuals and communities and how you can be part of the solution.

There are sessions for both men and women-click here to see the dates and booking details.

The Hive is changing

If you visit The Hive throughout the next few days, you will notice that some things have changed.

Our main navigation bar now displays: Training and Leadership, Divisions and Directorates, Quality and Safety, Estates and Facilities and Your Employment.

Listening to your feedback, we shuffled things around to make the site easier to navigate cover the most sought-after topics at the Trust. Please bear with us as we apply the finish touches.

Expressions of Interest

A nine-month secondment opportunity has arisen for a Band 2 HCA or Radiology Assistant to join the national AAA screening programme.

This is a community role across South Yorkshire and Bassetlaw. More information about the role can be found here.

If you are interested, please submit your expressions of interest to babatunde.fakolade@nhs.net

When conventional wisdom is wrong - Why research is important

Researchers have undertaken a review of randomised clinical trials and identified nearly 400 common medical practices and theories that were contradicted by rigorous studies.

The de-adoption of these and other low-value medical practices will lead to cost savings and improvements in medical care. Read more here.

Leadership Masterclass

At the next Leadership Masterclass, Professor Stephen Singleton OBE will be discussing how to create an improvement culture through collective leadership and the application of improvement science.

The session will run on Wednesday 25 September in the Lecture theatre at DRI. Networking and refreshments will be from 3.30pm and the masterclass runs 4-6pm.

To book your place please email dbth.leadershipandod@nhs.net or call 642561.
We need you: Become a Digital Champion!

To help support our Digital Transformation programme at the Trust, we are looking for ‘Digital Champions’. The role of the Digital Champion is to support the development, deployment, and engagement with new digital ways of working within services and departments.

Alongside the IT Programmes and Development team, as a Digital Champion you will help to communicate, plan, share and support various enhancements, innovations and projects related to the Digital Transformation programme ongoing at the Trust.

DBTH Digital Transformation is an exciting new scheme at the Trust which is about making the most of new technologies to improve how we work, ultimately improving the quality of care we provide for our patients. You can find out all about Digital Transformation and on-going projects by clicking here.

Who can apply?
This role is open to any grade and role within the Trust. As a Champion you will be required to attend a small number of workshops each year, however, with your manager’s consent, this will not impact on your current duties. Becoming a Champion is also fantastic for your own going professional development. To become a Digital Champion, simply fill in this form and return it via internal mail to Digital Transformation Programme, IT Programmes and Development, Basement, DRI. Alternatively, email a scanned copy to dbth.itpd@nhs.net.

Ensuring we make the most of technology is key to our future success as an organisation and will undoubtedly help us to achieve our vision to be the safest Trust in England, outstanding in all that we do.

eObservations are coming

In early September, our new eObservations system, provided by Nervecentre, will go live at Bassetlaw Hospital.

In short, this new system is an extension of Hospital@ and will replace paperwork for patient observations. Instead, using a mobile device, clinicians will record information via the eObservations app, and the system will calculate whether results are outside the normal range, alerting a senior nurse or medic if urgent attention is required.

By introducing the system, we are hoping to improve safety, efficiency and audibility of observations. Similar to Hospital@, observations will be logged centrally on the system, with an accompanying patient record and any related notes and alerts. The system will also work out the frequency of required observations, helping our colleagues to make the most of their time.

The system will go-live initially in the six adult wards of Bassetlaw Hospital, as well as Endoscopy and Day Surgery. If everything goes to plan, a further deployment will commence in Doncaster Royal Infirmary is scheduled for early November.

All required training will be provided starting mid-to-late August. This is an exciting change for the Trust and will ensure that we are making the most of technology to deliver the highest quality patient care. We want to thank colleagues in advance for their support of this new system.

Bed Management (Inpatient Flow) - You said, we did

The Digital Transformation Team have been working hard to improve our Bed Management System (Inpatient Flow) based on feedback received from colleagues.

A number of clinicians had raised an issue with the amount of time taken between using the system and being logged-out. With only a minute of inactivity allowed before the service locks, this has now been increased, giving staff 10 minutes before renew their credentials. Please note, once you are finished using the system, use your fob to log back out. The team would like to thank colleagues for their engagement with this new way of working, and also for taking the time to feedback.
Hospital@ to go-live at Montagu Hospital

Hospital@, a system provided by Nervecentre which replaces evening and weekend non-urgent bleeps, will go live in services at Montagu Hospital at 5pm on 20 August.

So far the service has launched at Bassetlaw Hospital, as well as within Medicine, Surgery and Orthopaedics at Doncaster Royal Infirmary. Thousands of tasks have been successfully logged and completed via Hospital@, with fantastic staff feedback given and training compliance now standing over 90%. Following this latest go-live, Hospital@ will be available on all Trust sites.

In short, what does it do? Hospital@ is a system provided by Nervecentre which replaces evening and weekend non-urgent bleeps. By logging tasks on desktop PC via this new service, doctors receive these alerts in real-time via a mobile device, marking them as closed when complete.

This is a substantial improvement upon previous methods of working when a health professional would have to pick up a phone to bleep a doctor, who would in turn receive a message via a pager to call a certain number, find a phone and speak to the relevant colleague to find out what needed to be done.

Where can I find out more? All information relating to Hospital@, as well as a short video, can be found on The Hive at https://extranet.dbth.nhs.uk/hospital/ alternatively, search the site’s A-Z under ‘H’. It will also feature in tonight’s Buzz.

Who should I contact? If you would like further information about the system, please email dbth.itpd@nhs.net

Do you use Sharepoint?

The Sharepoint system that some areas use (you may know this as dbhft portal) is becoming incompatible with up-to-date IT.

This means that the system will eventually have to be decommissioned.

Before this happens, we want to know how many of you use it, and what you use it for, to ensure that we provide an alternative before the system is unavailable.

If you access, or upload content to the Sharepoint system, please fill out the form here and let us know.

http://dbhftportal/Pages/category.aspx

DBTH Digital Transformation: Medisec MESH letters

The IT projects team are devising a new process for sending letters to Doncaster and Bassetlaw GPs.

The aim of the new process is to ensure that any letters created in Medisec are sent electronically, rather than in paper form.

The planned go-live date for this is 1 September.

More information here.
DBTH is supporting Pride this month

As a Trust, we know that we have lots of LGBTQ+ colleagues and we want to celebrate the diversity which makes up Team DBTH.

On Saturday 17 August, Doncaster Pride will be taking place in the town centre, with free entry to all. The Trust will have a strong presence at the event, participating in the parade, hosting a stand and even giving away some freebies.

Changes to Widening Access Training Scheme (WATS) refunds

In the past, NHS employees have been able to apply for tax and national insurance refunds, whilst studying on schemes that qualify under WATS.

Whilst this has been the case before, Her Majesty’s Revenue and Customs (HMRC) are now updating the rules, in a way that will affect all staff attending WATS courses.

To find out more, click here.

ESR: Manager Self-Service Training

To help managers get to grips with the upcoming ESR: Self Service functionality, a number of training sessions have been organised to take place from 27 August to 1 October.

It is essential that all managers attend one of these slots, to ensure that they are able to request changes for their teams once manager self service goes live on 1 October.

For more information about the training and a schedule of the dates, click here.

Macmillan coffee morning

The Macmillan coffee morning will take place on Friday 27 September, 9.30am to 2pm in the boardroom at DRI.

If you have anything you would like to donate to the tombola or raffle, or would like to bake or donate cakes for the day, please email j.gilleard@nhs.net or call 642885.

Access Electronic Payslips

ESR Self Service allows you to quickly update your own details without having to send any forms to SBS.

But did you know that there’s even more you can do with the application, such as viewing all your historic payslips online? Click here to find out more.

Advice from Neyber

DBTH works with Neyber who offer financial advice to staff who are signed up to their service.

They’ve shared with us some helpful tips on spreading financial knowledge to the rest of your family and how to start teaching your kids about money. Click here for more information.

Project Choice: Making a difference

Project Choice is a supported internship programme for adults with Autism, a learning disability or physical disability who are aged 16 – 24. The aim is to get all the interns job-ready. Read more about the programme here.
**Weight Management at DRI**

We have had several requests for weight management classes at DRI. Earlier this year we sourced a free weight management class at Bassetlaw but unfortunately there wasn’t enough interest to make it sustainable.

With this in mind, we have designed a short survey to ascertain the levels of interest and requirements of staff.

Please could you complete this survey and share the link with your colleagues. Ends this Friday!

[https://www.surveymonkey.co.uk/r/weightmanagement2019](https://www.surveymonkey.co.uk/r/weightmanagement2019)

---

**Reiki sessions**

Reiki practitioner Darren Fox provides two sessions of free Reiki for members of the Trust.

Sessions are Fridays only and take place in Occupational Health. Appointments can be made by contacting Occupational Health on 01302 642583.

---

**Fitness classes at DBTH**

The Trust offers some on-site health and fitness classes for staff to take care of their bodies in their busy schedules.

Click the poster to see what’s available.

---

**Planning a sporting event?**

The health and wellbeing team have purchased some sports vests with our Trust Charity logo for staff to use if they are taking part in a sporting event to raise money for the charity. Call 642583 to borrow one!

---

**DBTH 5-a-side tournament**

The Health and Wellbeing team have organised a Trust football tournament on 22 September at Goals Doncaster. Click here to enter a team.

---

**Help - Employee Assistance Service**

Work can be tough. Life can be tough. Put them together and all of us can need support and help from time to time.

The DBTH Employee Assistance Service provides free professional support and guidance for employees.

Click here to see what services they provide and the range of problems they can offer advice and support with.
Both Sheffield Children’s NHS Foundation Trust and our Trust are announcing plans to work together to explore a more joined up approach to delivering services for children in Doncaster and Bassetlaw.

The partnership will look at how our respective staff can use their strengths and experience to develop better services for children across both organisations. The exploratory work would focus on how working in partnership could strengthen recruitment, better support and develop the workforce, provide new opportunities for professional development for staff, standardise clinical care, improve patient pathways, and give children equal access to the best paediatric care.

The work will begin from September 2019 and will be overseen by a steering group with clinical representation from both Trusts. Staff from across paediatrics in both Trusts will be involved in the groups, which will explore the opportunities and design the way forward. Recruitment is also about to begin for a clinical lead (DBTH internal applicants only) from each trust and a network manager, who will work together to shape and lead the work.

The announcement comes as the South Yorkshire and Bassetlaw Integrated Care System (ICS)’ Hospital Services Review Case for Change report is received by CCG Governing Bodies and Trust Boards across South Yorkshire, Bassetlaw and North Derbyshire.

The South Yorkshire and Bassetlaw Hospital Services Review commenced as an independent review in August 2017 looking at how to future proof local hospital services. In May 2018 the independent team made their recommendations to the health and social care organisations which make up the South Yorkshire and Bassetlaw Integrated Care System.

Since May 2018 significant work has taken place by the partners to better understand how the system could take forward the recommendations, in a way that is in the best interests of patients in South Yorkshire and Bassetlaw, takes into account the views gathered in the vast public engagement exercise that has taken place over the past two years, but also addresses the challenges faced by local hospital services, such as for example difficulties recruiting paediatric nurses and A&E paediatric staff.

The paper that will be discussed first by Bassetlaw CCG on the 20t August before being discussed by other CCGs and Trusts around the patch is likely to be the final paper with recommendations from the review.

The partnership approach being undertaken by DBTH and SCFT is just one of the recommendations from the report, the others can be read here.

If you have any questions about the work that is set to get under way, or the job roles which are being recruited, please contact Marie.Purdue@nhs.net
Victoria Wright shared this photo of her African Pygmy Hedgehog, Olive enjoying a summers evening by the Chesterfield Canal.

Please keep your photos coming in, by sending them to dbth.buzz@nhs.net (in jpeg format) and we will publish some of the best in future issues.