Due to the bank holiday, this Buzz was largely prepared on Friday 23 August.

CQC inspection in 2019

The final Friday Lunchtime Lecture takes place this week - if you haven’t already attended one of these sessions, please come along. Find out more.

DBTH Star Awards tickets available

Tickets are going fast for this year's award ceremony on 19 September and sales close next week. Click here to reserve your place before it's too late!
In early September, our new eObservations system, provided by Nervecentre, will go live at Bassetlaw Hospital.

In short, this new system will replace paperwork for patient observations. Instead, using a mobile device, clinicians will record information via the eObservations app, and the system will calculate whether results are outside the normal range, alerting a senior nurse or medic if urgent attention is required. Training can be completed using the link to the left or [https://extranet.dbth.nhs.uk/dbth-digital-transformation/eobservations/](https://extranet.dbth.nhs.uk/dbth-digital-transformation/eobservations/).

By introducing the system, we are hoping to improve safety, efficiency and audibility of observations. Similar to Hospital@, observations will be logged centrally on the system, with an accompanying patient record and any related notes and alerts. The system will also work out the frequency of required observations, helping our colleagues to make the most of their time.

**Please note:** Due to the appearance of eObservations, patients may believe that our clinicians are simply using their mobile phones on the ward to message friends and use Facebook. It’s incredibly important we communicate with patients upon arrival, explaining what eObservations is, how the system is accessed and that colleagues carrying a mobile device are undertaking essential work.

**Where?** The system will go-live initially in the six adult wards of Bassetlaw Hospital, as well as Endoscopy and Day Surgery.

**If everything goes to plan:** A further deployment will commence in Doncaster Royal Infirmary and is scheduled for early November.

What we’re telling our patients.
We are Proud @ DBTH

Last Saturday (24 August 2019), we asked members of Team DBTH to share what they were most proud of over the past seven days.

Below are a selection of comments. A weekly fixture, if you wish to get involved, join the Trust’s staff Facebook group and take part in the conversation next Saturday morning. We want to hear what made you proud to be Team DBTH this week.

"30 years NHS service for me yesterday. I’ve worked with incredible people over the years who are kind, caring, compassionate and brilliant at what they do. I’m feeling very proud #teamdbth."

- Lisette

"(I am proud of) The secretarial admin teams across all sites for #Team DOM, who have pulled together covering multiple roles whilst we have been short-staffed, helping to minimise risks and improve patient care great team work very proud."

- Claire

"Last week we were very short staffed in Microbiology. Seeing the team pull together to ensure we still provided a full service made me very proud."

- Michael

"(Regarding S11) Take a bow, Carly - my heart sang watching your care and compassion shown to the lady who was having trouble keeping in touch with her daughter."

- Paula

"I've been across various sites and every single area I go to, no matter how busy, always goes above and beyond to accommodate and make me feel welcome. Never once have I had a grumble or 'I've no time'. Staff have been amazing."

- James

I know I sound like a broken record, but I mean it when I say all the midwives and MSWs who continue to give women and their babies the best care possible, despite our ongoing staffing challenges

- Elaine

Prepare for the CQC: Attend the Friday Lunchtime Lecture.
Have you got your ticket for the Star Awards?

Planning is well under way for this year’s Star Awards ceremony and tickets are selling out fast!

This year’s event will be at Doncaster Dome on the evening of Thursday 19 September and will be hosted by BBC’s Harry Graton.

Earlier this year we asked you all on Facebook if you thought we should look for a bigger venue so more of you could attend the awards and, with feedback in favour of the idea, we’ve done just that. This year, the event will be bigger than ever, with 500 of you going along to support your colleagues.

Tickets for the evening are just £10 plus a booking fee and include a welcome drink, canapés, a two course meal and your entertainment for the evening. Click here to book your ticket - hurry before they sell out!

Testing of proposed new standards for cancer diagnosis

NHS National Medical Director, Professor Stephen Powis, has been working with leading clinicians to look at the access targets currently in place across the NHS.

Taking into consideration the views and priorities of patients, the review includes a proposal to measure cancer services a little differently. Rather than simply looking at the current 2WW standard, the idea is to focus on whether or not services can diagnose people with suspected cancer, within 28 days of being referred.

DBTH has agreed to be involved in testing this proposition over the coming months, in collaboration with NHS England and NHS Improvement. Rest assured that these trials are unlikely to impact how the majority of staff work in any significant way and any changes will be communicated well in advance by line managers.

APD / Policy Update

Various procedural documents have been revised and are now available on both the intranet and DBTH website. Please ensure that you familiarise yourself with them.
Last Friday we hosted the fourth of our CQC Lunchtime Lectures. The next and final lecture (same content) will take place this coming Friday, so please encourage colleagues and teams who couldn’t make the first session to come along.

While we do not know for certain, we are expecting the CQC to visit one of the following services (those in bold we believe are more likely than not to be under inspection this time around):

- Emergency Care
- Medicine
- Surgery
- Paediatrics
- Maternity
- End of Life Care
- Critical Care
- Diagnostics and Imaging

The lectures will occur at the following dates and times within the Lecture Theatre at Doncaster Royal Infirmary (as well as streamed to the boardrooms of Bassetlaw and Montagu Hospital):

- 30 August, 1pm to 2pm (presented by Fiona Dunn).

All things CQC-related will be available on the Hive here. There will be further features within the Buzz throughout August and into September.

Please note: The CQC Focus Group to take place Thursday 29 August for Junior Doctors and all staff grades has been cancelled by the inspectors.

Watch!
Each week we record our CQC lecture so we can share with those couldn’t attend. Click the play button!

CQC ready?
Do you feel you’re ready for the inspection? Take this short survey and let us know.
News

Paediatric Therapy Team complete 3 Peaks

The DBTH Paediatric Therapy Team have completed the Yorkshire 3 Peaks challenge and raised over £1340 for Action Duchenne, the charity for Duchenne muscular dystrophy and Bowel Cancer UK.

Well done all!

Staff Engagement Forum

Our latest Staff Engagement Forum took place in the DRI Boardroom on Monday 19 August.

The session was largely centred around the actions that have occurred since May’s forum, with a particular emphasis being placed on the theme of staff recognition.

This was a major talking point last time around, and so the Trust has been working tirelessly to address everyone’s feedback and put suggestions into place. To see what they showcased and find out what else was discussed, click here.

Help Wanted at DRI Eye Clinic

The DRI Eye Clinic are looking for additional support for their reception area.

If you are interested in any additional hours and have the skills to support the Reception desk, please contact Kerry Allen, Service Manager, by calling 01709 649075, or by emailing kerry.allen3@nhs.net.

Upcoming PAT Testing

Our PAT testing provider will be on site for a number of weeks, starting 2 September.

During this time, they will be doing important work, and will need access to all areas of the Trust. The engineers are flexible and will be in touch with teams to ensure that disruption is kept to a minimum. However, please be prepared to support them and show them around if necessary.

Qi Drop-In Session: Montagu Hospital

Would you like to know more about Quality Improvement at DBTH and our approach?

If so, then come along to a drop-in session at Mexborough Montagu Hospital, where members of the Qi team will be available, along with information to take away. There is no need to book, and you can nip in for just five mins.

The session will take place on Wednesday 4 September, 12 to 1pm, in the Fred and Ann Green Room.

SBS Payroll cut-off date for September

The pay date in September will be Wednesday 25th. To see the associated cut-off dates for SBS, click here.
Message for Nursing Mentors

To comply with the Nursing and Midwifery Council’s (NMC) new standards, all our current nursing mentors are required to attend a transition update, in order to become a Practice Assessor.

Prior to attending the three hour session, mentors will also need to watch an online update in order to gain an understanding of their new role – and then complete an FAQ Quiz.

This is a very important training, and will make sure that everyone gets the material they need. Click here for the training dates.

Email Address Change: Trust Board

Please note that The Trust Board Office have updated their email address to: dbth.TrustBoardOffice@nhs.net

Happy Anniversary Stephen and Susan

Congratulations to Susan Jacques, Dermatology Secretary, and her husband Stephen, Service Assistant in Histopathology, who are just on the cusp of celebrating a very special anniversary. As of Sunday 1 September, they will have been married for an amazing 40 years!

Reuse of Equipment

When patients have finished with an aid (such as a stick, raised toilet seat, frame, or crutches) they will often return it directly to the hospital. Whilst this is natural, we need to make sure that they instead follow the correct guidance when it comes to single-use items. For details on the right process, click here.

EU Settlement Scheme

In preparation of the UK’s exit from the European Union, the government has committed to protect the rights of EU citizens and their family members currently living in the UK.

This includes the right to live here, work here and access public services, such as healthcare and benefits.

To retain these rights after 31 December 2020, EU citizens must apply for UK immigration status under the EU Settlement Scheme. The application process is entirely free.

If you have yet to apply for the scheme, it’s recommended that you do so before 31 October 2019 to help the process go as smoothly as possible. For more details on the criteria and what the settlement scheme is, visit GOV.UK.

Total Reward Statement Now Available

Your Refreshed Total Reward Statement is now available to view on My ESR.

Generated using information available at the end of the financial year 2018/2019, this statement will show any payments you have received, your benefits and any pension contributions made by the Trust during this time.

Happy Birthday Linda

Linda Cooper, Staff Nurse on St Ledger Ward, recently celebrated her 70th Birthday and to mark the occasion her work friends came together to organise this lovely party.
Patient safety is the avoidance of unintended or unexpected harm to people during the provision of health care. We support providers to minimise patient safety incidents and drive improvements in quality. Patients should be treated in a safe environment and protected from avoidable harm.

To mark the first World Patient Safety Day, we would like to invite each inpatient area to attend a morning discussing the key issues that affect patient safety at DBTH. From 12pm, we will be launching the new department Quality Accreditation Tool (dQAT).

**World Patient Safety Day**

In Learning Rooms 1 & 2 Education Centre, DRI.

**Morning session**

- **8.30am** Visit corporate stalls on a range of patient safety issues. Falls prevention, Safeguarding, Sharing How We Care, Infection Prevention and Control, Skin Integrity, Medicines Management, Sleep Helps Healing (Shh), QUIT, CQC.
- **9.00am** Think Kidneys – continuous improvement to prevent Acute Kidney Injury in Hospital. Following feedback across the Trust, the new fluid balance charts have been merged into one form with a simple design. This will be launched across DBTH today!
- **9.30am** Traffic Light Lids – how a simple visual tool can measure water intake at a glance.
- **10.00am** Coffee and a chance to visit corporate stalls.
- **10.30am** NEWS2 and eObservations.
- **11.15am** Medicine and Kidneys.
- **11.45am** Coffee and a chance to visit corporate stalls.

**Afternoon session**

- **12.00pm** Launch of the department Quality Accreditation Tool (dQAT).
- **1.00pm** Close.
Zillion Guest Access Removal

In the past, some users have been able to access the Zillion system as “guests”, meaning that their actions were not properly audited.

To make it easier to trace who has viewed patient records or printed reports, the Trust will soon be removing this un-audited access, with the change occurring on Monday 2 September.

Do you use Sharepoint?

The Sharepoint system that some areas use (you may know this as dbhft portal) is becoming incompatible with up-to-date IT.

This means that the system will eventually have to be decommissioned.

Before this happens, we want to know how many of you use it, and what you use it for, to ensure that we provide an alternative before the system is unavailable.

If you access, or upload content to the Sharepoint system, please fill out the form here and let us know.

Mental Capacity Act Guides

The Trust has prepared some A5 leaflets, explaining how to identify a person who falls under the Mental Capacity Act (MCA) and how to record care given.

Please feel free to print these off and distribute them to staff, so that they understand what they need to document when it comes to a patient’s capacity.

Transgender Educator to Visit Trust

We are pleased to announce that guest speaker Jessica Lynn will soon be visiting the Trust.

Jessica is a world-renowned transgender advocate, educator, and activist. Her experiences as a transgender woman and parent have motivated her to spread awareness and acceptance for LGBTQ+ communities around the world.

Over the last several years, Jessica has crisscrossed the globe sharing the story of her journey over 750 times in 27 different countries.

She is now internationally acclaimed as one of the foremost transgender speakers, due to her dynamic, refreshingly honest speaking style and signature "ask-me-anything" Q&A sessions.

Jessica will be delivering a talk at DBTH on Thursday 31 October, from 9am-12pm. Places will be offered on a first-come-first-serve basis and can be booked by emailing dbth.leadershipandod@nhs.net, or by phoning ext. 642561.

Doncaster Talks - help shape the town's future

Doncaster Council would like you to tell them your views about the town and what is important to you in the future.

You can get involved by answering three simple questions: What's good about where you live? What would you like to see improve? What should Doncaster focus on for the future?

You can share your views by clicking here.
How can the local NHS improve emergency and urgent care?

Working with our partners, we are asking Doncaster residents how emergency and urgent care can be improved within the area.

Throughout the past number of years, our Emergency Departments have experienced a rise in attendance. Highlighting this increase, in June 2019, we cared for more than 13,600 patients within urgent services, an increase of 5.89% shared across both sites from the previous year.

As time passes, attendances increase, expectations continue to grow and conditions become ever more complex. As such, the Trust is working in partnership with NHS Doncaster Clinical Commissioning Group (CCG) to understand how to improve this particular service, ensuring it meets the future needs of people in Doncaster.

Together, we have developed a short survey, asking for local views about emergency services in the area. The questionnaire is completely anonymous, and will inform the NHS as it looks to improve care and treatment in the not-too-distant future.

The survey can be accessed here and will close 1 September 2019.

Throughout this time, Healthwatch Doncaster will also be speaking to patients within the Emergency Department at DRI on select dates. Please fill in the survey and help to improve care and treatment in Doncaster.

Pride in the NHS

Throughout August, we have been proudly supporting Pride.

You can show your support by claiming an NHS rainbow badge. These are available to all members of Team DBTH (including NHS Professional colleagues, students, volunteers and Sodexo/Saba staff). For more information on how to get your badge, click here.

Prepare for the CQC: Attend the Friday Lunchtime Lecture.
What is the DBTH Digital Transformation programme?

By making the most of new technologies, staff can work better together, to improve the quality of care for patients.

DBTH Digital Transformation is a Trust wide project which will enhance many systems and working practises. These improvements will bring new efficiencies to the day-to-day operations and workflow within the Trust.

The current key projects:

**Inpatient Flow**
- Measures the availability of beds and provides real-time admissions, transfers and discharges.

**Clinical Noting and Assessments**
- Allows forms and assessments to be completed on the computer, rather than on paper, reducing paperwork.

**eObservations**
- Patient observations can be recorded on a secure mobile device to get the most up to date record of their health.

**Hospital@**
- New communication tools for evening and weekend care. Allows staff to keep better track of their tasks.

For more information
Visit: extranet.dbth.nhs.uk/dbth-digital-transformation/
Or email the IT Programmes and Developments team: dbth.itpd@nhs.net
£1,000 donated to The Gresley Unit in loving memory of Brian Crooks.

Please keep your photos coming in, by sending them to dbth.buzz@nhs.net (in jpeg format) and we will publish some of the best in future issues.