

Our Ref: 194/2019  
June 2019

## Re: Your request made under the Freedom of Information Act 2000

I would like to request information regarding cost and cost recovery of charging overseas visitors at the Trust. I would like to know a figure, possibly an estimate for the following:

- 1) How much money have overseas visitors managers (OVMs) at the Trust recouped from overseas visitors in the financial years 2017-18 and 2018-19?

		2017/18	2018/19
<b>Amount invoiced</b>	<b>Direct to patient</b>	£80,005.12	£438,354.59
	<b>Other (EHIC patients, commissioner)</b>	As below	As below
<b>Amount recovered</b>	<b>Direct from patient</b>	£9,261.79 NB 3 months (Jan, Feb, Mar 2018)	£68,027.94
	<b>Other (EHIC patients, commissioner)</b>	<b>EHIC payments:</b> DoH - £170,025.85 =Trust - £48,534.46  <b>CCG:</b> £21,252.535	<b>EHIC payments:</b> DoH - £300,197.88 =Trust - £73,795.36  <b>CCG:</b> £92,920.525

- 2) How much was invoiced to overseas visitors in the financial years 2017-18 and 2018-19?

**Please refer to Q1**

- 3) I would also like to know how much the administration or OVM team has cost the Trust in the financial years 2017-18 and 2018-19.

**£85,506 in 2017/18**  
**£102,203 in 2018/19**