

Our Ref: 228/2019  
July 2019

## Re: Your request made under the Freedom of Information Act 2000

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1) Please tell me how much is owed to the Trust by overseas visitor patients (this is for all years, not just 2019).

**£937,822.66 as at 30<sup>th</sup> September 2019**

2) Please tell me the largest amount owed to date by one patient.

**£53,753.82**

3) If possible, please tell me which year, they were treated in, which department and their country of nationality.

**2017, Gynaecology/Critical Care, Romania**

4) Please tell me how many overseas visitor managers and overseas visitor officers are currently employed by the Trust.

**3.85 WTE**

5) Please tell me whether the Trust contracts any debt collection firms to collect the money from overseas patients who owe money to the Trust.

**We have recently appointed a debt collection firm.**

6) If possible, please provide the names of these firms.

**LRC LTD**

7) If possible, please state how much the Trust paid to these debt collection firms in 2018/19.

**We have not been charged for their services yet as they have recently received the first batch of debt to recover.**

8) Please state how much was collected by the Trust from overseas visitors in:

a) 2018/19: **£234,743.825**

b) 2017/18: **We can only provide 3 months for this financial year (Jan, Feb, Mar 2018) for direct receipts to the Trust. The figure is £79,048.785.**