

Our Ref: 51/2022
JANUARY 2022

Re: Your request made under the Freedom of Information Act 2000

Contract 1 - Telephony/Voice Services (Analogue, ISDN VOIP, SIP etc)

1. Telephony/Voice Services Provider- Please can you provide me with the name of the supplier for each contract.

VMB
BT

2. Telephony/Voice Services - Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

VMB -January 2023
BT rolling 12 month contract – December 2022

3. Telephony/Voice Services - Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.

VMB – 2 years
BT rolling 12 month contract

4. Telephony/Voice Services - Type of Lines - Please can you split the type of lines per each supplier?
PSTN, Analogue, SIP, ISDN, VOIP

VMB – SIP, ISDN, PSTN
BT – ISDN, PSTN

5. Telephony/Voice Services Number of Lines / Channels / SIP Trunks- Please can you split the number of lines per each supplier? SIP trunks/connections, PSTN, Analogue, ISDN

VMB
– SIP 200 channels
- ISDN - 60 channels
- PSTN – 5 lines

BT
– ISDN – 30 channels
- PSTN – 7 lines

Contract 2 - Incoming and Outgoing of call services.

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available, please can you provide further insight into why?

VMB
BT

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract.

VMB -January 2023
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8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable. If SIP services, please provide me with the cost of services per month

VMB - £9k
BT - £900

9. Minute's Landlines Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.

VMB – 2 years
BT rolling 12 month contract

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

4000 extensions

Contract 3 - The organisation's broadband provider.

11. Broadband Provider- Supplier's name if there is not information available, please can you provide further insight into why?

We don't have a Broadband provider. We have a direct fibre connection with both Virgin Media & Redcentric

12. Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

Virgin Media 31/01/23
Redcentric 11/05/23

13. Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Virgin Media £92k
Redcentric £40k

Contract 4 - Contracts relating to Wide Area Network [WAN] services, this could also include HSCN network services.

14. WAN Provider- please provide me with the main supplier(s) if there is no information available, please can you provide further insight into why?

Virgin Media
Redcentric

15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

Virgin Media 31/01/23
Redcentric 11/05/23

16. Contract Description: Please can you provide me with a brief description for each contract

Virgin Media Internet & Data Circuits
Redcentric Health & Social Network

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

Twelve however we manage x6 of those sites. Rest are owned by the CCG

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

Virgin Media £92k
Redcentric £40k

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19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

[Virgin Media Framework – CCS NS2 Lot1](#)

[Redcentric Framework – Mini Competition, Telecommunications Network Services Framework](#)

[\(Call off Agreement 039\)](#)

20. Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

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[IT Contracts & Purchasing Manager](#)

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Please acknowledge the receipt of this email,