

Re: Your request made under the Freedom of Information Act 2000

Can you please confirm the name of the providers you have for the following services?

Please include journey numbers and mobility's for all patient journeys per annum, start date, end date of contracts, include if any extensions may be applicable and initial length of awarded contract.

Dates between 1st January 2021 to 31st December 2021 or in line with your financial year, 1st April 2021 to 31st March 2022, if the financial year just finished is not possible, then the previous would be fine, 1st April 2020 to 31st March 2021 please.

Please also include all complaints/concerns for each provider, both formal, informal, DATIX, PALS, any SUI's and CQC reported incidents etc.

- Information not available at Trust level, information sourced via relevant CCG/contract holder for data

Non-Emergency Patient Transport Services (NEPTS)

- Yorkshire Ambulance Service (YAS) – Doncaster CCG contract
- First 4 Care - Doncaster CCG contract
- Premier Care Direct (PCD) Doncaster CCG Renal contract
- ERS Medical – Bassetlaw CCG contract
- Premier Care Direct (PCD) Bassetlaw CCG Renal contract

Any Ambulance services not included in the above, including any specialist services

- Gibson's Ambulance Service
- UK Event Medical Services (UKEMS)
- St Johns Ambulance
- Amvale

Mental Health Transport Services

- UK Event Medical Services (UKEMS)

Pathology Courier Services

- Rotherham Doncaster and South Humberside NHS FT - Doncaster CCG contract
- Doncaster and Bassetlaw Teaching Hospitals NHS FT – Internal Courier service

Any other Courier Services

- Doncaster and Bassetlaw Teaching Hospitals NHS FT – Internal Courier service (intra site facility)

Patient Taxi services – (for Taxis booked by the Trust are the providers CQC registered?)

- X2 Contact taxi providers operating across all three Trust sites Doncaster, Mexborough and Bassetlaw. Supplying taxi journeys associated with the movement of staff, patients, specimens, medication and equipment to areas in the surrounding regions. Total annual activity associated with NHS journeys for 2021/2022 = 6,200
- Taxi providers not CQC registered but are fully licenced and compliant in line with all local authority requirements for operation of services.

For all courier work, please confirm if you have regular GP runs, if yes how many individual runs, what services you supply the GPs, how many GPs are associated to them and the number of journeys per annum?

- GP information from outsourced courier provision (RDASH) available from relevant CCG

Doncaster and Bassetlaw Teaching Hospitals NHS FT – Internal Courier service.

- Number of GP locations/sites – 32
- Each GP surgery has one collection/drop off per day, Mon to Fri, excluding weekends and Bank Holidays
- Transporting bloods, specimens, equipment, supplies and mail