

Re: Your request made under the Freedom of Information Act 2000

Further to the original Facilities Management request, the contract below has expired. Please provide the current status.

Synergy - laundry contract

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management.

1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.
2. Lift service and maintenance – Service contract for lift service and maintenance.
3. Food – Service contract that is focused around catering services.
4. General waste services contracts – The organisation's primary general waste service contract.
5. Laundry services where clothes and linen can be washed and ironed.

Contract profile questionnaire for each type of contract:

- Supplier/Provider of the services
 - 1 – In House Service
 - 2 – Rubax Lifts
 - 3 - Patient Catering and Retail Services- Sodexo
 - 4 – Sharp Smart
 - 5 – Synergy
- Total Annual Spend – The spend should only relate to each of the service contracts listed above.
 - 1 – NA
 - 2 – Unable to disclose as this information may affect future competitive tender exercises
 - 3- 2022-2023, £3,600.000
 - 4 - £836,213,14
 - 5 – £829,017.62
- A description of the services provided under this contract please includes information if other services are included under the same contract.
 - 1 – NA
 - 2 – N/A
 - 3- In patient food provision including day cases. Also staff and visitor 24/7 provision

- 4 – Clinical, Offensive, Domestic, Confidential, Sharps
- 5 –
 - a) Wash & Return for Trust owned items
 - b) Linen Hire with wash & return service
- The number of sites the contract covers
 - 1 – 3
 - 2 - 3
 - 3 – 3
 - 4 - 3
 - 5 – 3
- The start date of the contract
 - 1 – NA
 - 2 – N/A
 - 3 – Jan 2018
 - 4 – Nov 2017
 - 5 – April 2012
- The end date of the contract
 - 1 – NA
 - 2 – N/A
 - 3 – Jan 2028
 - 4 – Nov 2012 this has since been extended
 - 5 – 31 May 2022
- The duration of the contract, please include information on any extensions period.
 - 1 – NA
 - 2 – 3 +1+1 years
 - 3 – 10 years with a potential extension of a further 5 years
 - 4 - 6 month extension agreed, contract will now expire 31/05/2022
 - 5 – 7 Years + Extensions up to 31 May 2022
- Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.
 - 1 – NA – Ros Newton, Head of Facilities Overall Responsible with Leads on each site;

DRI – James Lowe, Facilities Lead james.lowe@nhs.net

BDGH – Julie Allison, Facilities Lead julie.allison8@nhs.net

MMH – Nicci Penk, Facilities Lead n.penk@nhs.net

2 - Electrical Estates Manager – Contactable via Switchboard 01302 366 666 or dbth.estates@nhs.net

Our Ref: 144/2022

JANUARY 2022

3 – Director of Estates & facilities ros.newton@nhs.net

4 - Claire Burns (Deputy Head of Procurement) Email: Claire.burns1@nhs.net

Hassan Ahmed (Waste management Lead) Email: Hassan.Ahmed15@nhs.net

5 – Ros Newton, Head of Facilities Overall Responsible with contract management from Nicci Penk, Facilities Lead ros.newton@nhs.net